



WATERLOO

Limited Warranty

Valid only in the Contiguous United States | Rev. 08/2021

3 Year Limited Warranty

Waterloo warrants to the original purchaser of new products, that covered items will be free of defects in material and workmanship for a period of 3 years from the original date of delivery. Warranty coverage is only valid in the contiguous United States to commercial customers, for products installed by a qualified and licensed plumber. Warranty is not transferable and cannot be modified for previously purchased products. Waterloo will provide replacement components, replacement products, or refund the purchase price of the equipment at Waterloo's discretion to satisfy warranty obligation.

Covered Series of Products

This warranty applies to all Waterloo products with the exception of sinks and wearable parts, such as spray valves and rubber components.

1 Year Limited Warranty

Waterloo warrants to the original purchaser of new products, that covered items will be free of defects in material and workmanship for a period of 1 year from the original date of delivery. Warranty coverage is only valid in the contiguous United States to commercial customers, for products installed by a qualified and licensed plumber. Warranty is not transferable and cannot be modified for previously purchased products. Waterloo will provide replacement components, replacement products, or refund the purchase price of the equipment at Waterloo's discretion to satisfy warranty obligation.

Covered Series of Products

This warranty applies to all Waterloo sinks.

Coverage Limitations

The limited warranty does not cover:

- Failure to install and/or use equipment within proper operating conditions specified by Waterloo. This includes but is not limited to residential, outdoor, or mobile applications, as well as improper water temperature, pressure, or quality.
- Products that were not installed by a qualified and licensed plumber.
- Products that have been modified, abused, or misused. Waterloo does not guarantee the finish on any stainless steel products that have been exposed to corrosive or other cleaners not intended for use on stainless steel.
- Equipment sold or used outside of the contiguous United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Products for which warranty coverage cannot be verified. An original order number, receipt, or project specification along with supporting documentation of the installation is required to verify warranty coverage.

This warranty does not cover labor or any other service charges related to diagnosing and repairing defects. This warranty covers any applicable shipping charges. Waterloo reserves the right to request defective equipment back at Waterloo's expense for diagnostic and quality assurance purposes.

Additionally no claims may be made for damage or defects caused as a result of freight or handling damage. These claims must be noted at the time of delivery and addressed with the carrier for correction and compensation.

Waterloo will not be liable to the purchaser or any other parties for any loss of product, consequential damage, lost business, and other expenses.

For Warranty Inquiries:

To obtain warranty information or make a claim against this warranty, please contact the location where you purchased the product.

- **www.WebstaurantStore.com**
Call 717-392-7472. You must have your order number ready when contacting.
- **The Restaurant Store**
Please contact your local store directly.
- **www.TheRestaurantStore.com**
Call 717-392-7261. You must have your order number ready when contacting.
- **Clark Food Service Equipment, PRO Marketplace, Hometown Provisions**
Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace or 717-464-4165 for Hometown Provisions