



**COMMERCIAL REFRIGERATOR DOOR COMPANY** warrants its products against defects in workmanship and materials for a period of 2 years from date of shipment. STYLELINE LED Plus light strip and Power Supply are warranted against defects in workmanship and materials for 5 years. In addition, Commercial Refrigerator Door Company warrants its insulating glass against condensation between lites of glass for a period of 10 years for unheated glass.

Under this warranty, Commercial Refrigerator Door Company's liability is specifically limited to repairing or replacing, F.O.B. Commercial Refrigerator Door Company's factory, at our option, any part of the product determined by Commercial Refrigerator Door Company to be not in conformance with this warranty. This warranty does not include any on-site repair or replacement costs.

The customer service department will provide written authorization to either return or field-scrap the defective part. Upon receipt of the defective part, warranty status will be verified and an appropriate credit issued.

This warranty shall not apply to any product which is repaired or altered without our acknowledgment and consent, operated or installed contrary to our instructions, subjected to misuse or improper maintenance, damaged by accident or negligence, or not paid for in full.

This warranty is extended to the original purchaser and is in lieu of all other warranties, expressed or implied, including but not limited to warranties of merchantability or fitness for a particular use.

THERE ARE NO WARRANTIES OTHER THAN THAT DESCRIBED HEREIN AND NO REPRESENTATIVE OF Commercial Refrigerator Door Company HAS AUTHORITY TO ALTER THIS WARRANTY.



032020DOE\_Rev2

6200 Porter Road, Sarasota FL 34240 | 800.237.3940 | [www.styleline.com](http://www.styleline.com) | [sales@styleline.com](mailto:sales@styleline.com)

**Step 1** - Enter customer and site (where product is located) information.

Customer Information			
Customer: _____	Site Contact Name: _____		
Site Address: _____	Site Contact Number: _____		
City: _____	St: _____	Zip: _____	

**Step 2** - Enter product information. The SO# and product type can be found on the label. (*Locations defined below*)

Product Information	
Date of Notification: _____	① SO#: _____ - ____ - ____ (Example: 102711-1-2)
Product(s) having issues: (Check all that apply) Frame Door Window Shelving Parts Glass Only	
② ↓	
Product Type(s) (check all that apply) NT LT HH ABC FW Graph-X HDD <b>Quantity:</b> _____	

**Step 3** - Enter the issue being reported, when the issue was noticed, severity of issue (using the listed categories and descriptions), and ensure pictures are sent in with this form.

Defect Information			
Step in Process where defect was noticed:	Delivery	Installation	Operating
Issue Reported: _____	Pictures Attached: Yes No		
Severity of Issue: (Check one) Minor Major Critical	To expedite claims please submit as many pictures as possible with descriptions. Picture of tag <u>must</u> be included. See below for location of tags.		
↓ See below for definition of categories. ↓			
<b>Minor</b> - Cosmetic blemishes such as scratches, small dings/dents.			
<b>Major</b> - Broken part/piece but still cooling, lighting not functioning properly.			
<b>Critical</b> - Not cooling at all, critically damaged, wrong size, wrong product, leaking, no heat.			

**Step 4** - Enter any helpful information regarding the history of the product. If product has been modified please list who provided authorization from manufacturer.

Product History			
Was product modified at all? (check one) Yes No			
If yes, was prior authorization given to modify by CRD? (check one) Yes No N/A			
Has there been any prior complaints? (check one) Yes No If yes, how many?			

**Step 5** - Please enter any comments you would like to share regarding this claim.

Comments

**Step 6** - Return the completed form along with pictures to: warranty@styleline.com




Intertek

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THIS DOOR IS DESIGNED AND CERTIFIED FOR USE IN WALK IN COOLER APPLICATIONS

DATE OF MFG: \_\_\_\_\_

MODEL: 04G2-SNAA-G7-BHA-S-L AMPS: 0.59 HEATERS EC: 3.26 kWh/DAY

SERIAL: 0058868-1-1-2 AMPS: 0.40 LIGHTS 115 VAC / 60Hz

DESCRIPTION: 04-Door STYLELINE® CL (NT) G2 FRAME ONLY - FINISH: SMOOTH SATIN SILVER

LIGHTING: LED - ENDLIGHT: DOUBLE - INLAY: NONE - HINGE: LEFT - LOCKS: NO

Commercial Refrigerator Door | 6200 Porter Road, Sarasota FL 34240 | 800.237.3940 | 941.377.2850 - fax | www.styleline.com

CONFORMS TO  
ULSTD471  
CERTIFIED TO CSA  
STD C22.2#120



Intertek  
4005070

Location of Tags: **Frame:** Top left - Store side, **Door:** Very top of rail - Door open, **PW:** Top left rail - Cooler side.