



SOLWAVE LIMITED WARRANTY

WHAT IS COVERED?

This warranty covers defects in material and workmanship under normal use, and applies only to the original purchaser providing that:

The equipment has not been accidentally or intentionally damaged, altered or misused.

The equipment is properly installed, adjusted, operated and maintained in accordance with National and local codes and in accordance with the installation instruction provided with the product.

The serial number rating plate affixed to the equipment has not been defaced or removed.

Who is Covered?

This warranty is extended to the original purchaser and applies only to equipment purchased for use in the U.S.A.

COVERAGE PERIOD

One (1) year limited parts and labor. Warranty period begins the date of dealer invoice to customer or ninety (90) days after shipment date from SOLWAVE - whichever comes first.

WARRANTY COVERAGE

This warranty covers on site labor, parts and reasonable travel time and travel expenses of the authorized service representative up to (100) miles, round trip, and (2) hours travel time.



SOLWAVE

FUSION

SOLWAVE LIMITED WARRANTY

EXCLUSIONS

- Negligence or acts of God.
- Thermostat calibrations after (30) days from equipment installation date.
- Air and Gas adjustments.
- Light bulbs.
- Glass doors and door adjustments.
- Fuses.
- Char broiler work decks and cutting boards.
- Tightening of conveyor chains.
- Adjustments to burner flames and cleaning of pilot burners.
- Tightening of screws or fasteners.
- Failures caused by erratic voltages or gas supplies.
- Unauthorized repair by anyone other than a SOLWAVE Factory Authorized Service Center.
- Damage in shipment.
- Alteration, misuse or improper installation.
- Thermostats and safety valves with broken capillary tubes.
- Accessories - spatulas, forks, steak turners, grate lifters, oven brushes, scrappers, peels, etc.
- Freight = other than normal UPS charges.
- Ordinary wear and tear.

INSTALLATION

Leveling and installation of decks, as well as proper installation and check out of all new equipment - per appropriate installation and use of materials - is the responsibility of the dealer or installer, not the manufacturer.

REPLACEMENT PARTS

SOLWAVE genuine Factory OEM parts receive a (90) day materials warranty effective from the date of installation by a SOLWAVE Factory Authorized Service Center.

This warranty is in lieu of all other warranties, expressed or implied, and all other obligations or liabilities on the manufacturers part. SOLWAVE shall in no event be liable for any special, indirect or consequential damages, or in any event for damages in excess of the purchase price of the unit. The repair or replacement of proven defective part shall constitute a fulfillment of all obligations under the terms of this warranty.

HOW TO ARRANGE FOR SERVICE

All warranty service should be coordinated through the Technical Service Department at SOLWAVE. You can reach us, toll free, at 866-280-2775. All warranty service calls will be immediately dispatched by SOLWAVE to the local Factory Authorized Service Center in your area. When requesting service or parts identification, always specify:

- Model Number
- Serial Number
- Type of Gas or Voltage
- Phase or Wattage
- Date Code