

# **Strip Warmer 2 Year No Hassle Replacement Warranty**

ServIt Strip Warmers are backed by an industry-leading 2 year “no hassle” replacement warranty. When you buy a ServIt Strip Warmer, you are entrusting it with the quality and safety of your food, which is ultimately your customers' experience. If it goes down, you can be sure that ServIt will quickly and easily make replacing it a breeze, getting a new unit out to you in as little as 24 hours. Don't wait for a service technician to come out and fix it, simply swap out and get back to business.

This is the sole and exclusive warranty made by ServIt covering your ServIt branded strip warmers. A claim under this warranty must be made within 2 years from the date of purchase of the equipment. Only the equipment's original purchaser may make a claim under this warranty. ServIt reserves the right to approve or deny any replacement request. The warranty is not transferable. ServIt Equipment installed in/on a food truck or trailer will be limited to a period of 30 days from the original date of purchase. This warranty only covers ServIt Strip Warmers and does not cover other products or product lines under the ServIt brand.

## **To Make a Warranty Claim:**

For Warranty Inquiries contact the location where you purchased the product:

- WebstaurantStore.com: Contact [help@webstaurantstore.com](mailto:help@webstaurantstore.com). Please have your order number ready.
- The Restaurant Store: If you purchased this unit from your local store, please contact your store directly.
- TheRestaurantStore.com: Online purchases, call 717-392-7261. Please have your order number ready.

Failure to contact the designated location prior to obtaining equipment service may void your warranty.

ServIt makes no other warranties, express or implied, statutory or otherwise, and HEREBY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE.

This Limited Warranty does not cover:

- Equipment sold or used outside the Continental United States
- Use of unfiltered water (if applicable)
- ServIt has the sole discretion on wearable parts not covered under warranty
- Equipment not purchased directly from an authorized dealer
- Equipment used for residential or other non-commercial purposes
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency
- Equipment where the serial number plate has been removed or altered.
- Damage or failure due to improper installation, improper utility connection or supply, and issues resulting from improper ventilation or airflow.
- Defects and damage due to improper maintenance, wear and tear, misuse, abuse, vandalism, or Act of God.

Any action for breach of this warranty must be commenced within 2 years of the date on which the breach occurred. No modification of this warranty, or waiver of its terms, shall be effective unless approved in a writing signed by the parties. The laws of the Commonwealth of Pennsylvania shall govern this warranty and the parties' rights and duties under it. ServIt shall not under any circumstances be liable for incidental or consequential damages of any kind, including but not limited to loss of profits.