



# Limited Warranty

Valid only in the Continental United States | Rev. 07/2019

## General Information

Regency Space Solutions warrants that qualified products (and all parts thereof) will be free from defects in material and workmanship from time of shipment and under normal use. The duration and terms of this warranty vary depending on the product. Details on qualified products are outlined below; products not mentioned on this document are not covered by a warranty.

If a qualified product is found to be defective during the specified warranty period, Regency Space Solutions will repair the defective product, replace any defective parts, or replace the defective product at its option. This warranty is only valid to the original purchaser of these products.

## NSF Wire Shelving Products General Warranty

Regency Space Solutions warrants that the following products (and all parts thereof) will be free from defects in material and workmanship under normal use, for a period of 1 year from the original date of installation:

- Chrome / epoxy / stainless steel shelves, posts, and accessories
- Chrome / epoxy wire shelving kits
- Chrome / epoxy wire security cage kits
- Chrome / epoxy wire dunnage racks
- Any products containing Regency Chrome / Epoxy / Stainless Steel wire shelves, posts, and accessories

## Rust Warranty

Green and black epoxy-finish shelves and stainless steel shelves are warranted against rust formation over more than five percent of the shelving surface, for up to 5 years from the date of original installation.

Chrome-finish shelves are warranted against rust formation over more than five percent of the shelving surface, for up to 1 year from the date of original installation, provided that the shelving is installed in a dry application. Using chrome wire shelving products in a damp or wet environment (including but not limited to a walk-in cooler or freezer) will void this warranty.

Regency Space Solutions wire shelving is NSF Listed.

## Wall Mounting Shelving Products and Other Items General Warranty

Regency Space Solutions warrants that the following products (and all parts thereof) will be free from defects in material and workmanship under normal use, for a period of 90 days from the date of delivery:

- Bun Pan Racks
- Wall Mounted Shelving and Pot Racks
- Wall Mounted Glass Rack and Dish Rack Shelves
- Wall Mounted Microwave Shelves
- Aluminum Dunnage Racks
- Aluminum Keg Racks
- U-Boat Carts
- Traffic Doors
- Plastic Dunnage Racks
- Can Racks

## **What This Warranty Does Not Cover:**

In addition to the terms above, Regency will not warrant coverage for product failure or damages that arise under the following conditions:

- Failure to install and/or use the product within proper operating conditions.
- Installation in non-commercial or residential applications.
- Products sold or used outside of the United States.
- Any damage that occurs as a result of negligence or improper handling.

Additionally, no claims can be made against this warranty for spoilage of products, loss of sales or profits, or any other consequential damages.

If defects are the result of freight or handling damage your first recourse must be to notify the delivering freight carrier. Any damage should be noted on the delivery receipt at the time of delivery. Refer these claims to the freight carrier for correction and compensation (this applies regardless of who was responsible for paying the freight charges or selecting the carrier).

## **For Warranty Inquiries or Service:**

To obtain warranty service, contact the location where you purchased the product:

*www.WebstaurantStore.com:*

Call 717-392-7472. You must have your order number ready when contacting.

*The Restaurant Store:*

If you purchased this product from your local store location, please contact your store directly.

*www.TheRestaurantStore.com:*

If you purchased this product online, call 717-392-7261.

You must have your order number ready when contacting.