

# **MANUFACTURER'S WARRANTY**

## **ONE YEAR LIMITED PARTS AND LABOR WARRANTY**

**ALL NEW JACKSON DISHWASHERS ARE WARRANTED TO THE ORIGINAL PURCHASER TO BE FREE FROM DEFECTS IN MATERIAL OR WORKMANSHIP, UNDER NORMAL USE AND OPERATION, FOR A PERIOD OF (1) ONE YEAR FROM DATE OF PURCHASE, BUT IN NO EVENT TO EXCEED (18) EIGHTEEN MONTHS FROM DATE OF SHIPMENT FROM THE FACTORY.**

Jackson WWS agrees under this warranty to repair or replace, at its discretion, any original part which fails under normal use due to faulty material or workmanship during the warranty period, providing the equipment has been unaltered, and has been properly installed, maintained, and operated in accordance with the applicable factory instruction manual and failure is reported to an authorized service agency within the warranty period. This includes the use of factory-specified genuine replacement parts, purchased directly from a Jackson-authorized parts distributor or service agency. Use of generic replacement parts may create a hazard and void warranty certification.

The labor to repair or replace such failed part will be paid by Jackson WWS, within the continental United States, Hawaii, and Canada, during the warranty period provided a Jackson WWS authorized service agency, or those having prior authorization from the factory, performs the service. Any repair work by persons other than a Jackson WWS authorized service agency is the sole responsibility of the customer. Labor coverage is limited to regular hourly rates; overtime premiums and emergency service charges will not be paid by Jackson WWS.

Accessory components not installed by the factory carry a (1) one year parts warranty only. Accessory components such as table limit switches, pre-rinse units, etc. that are shipped with the unit and installed at the site are included. Labor to repair or replace these components is not covered by Jackson WWS.

This warranty is void if failure is a direct result from shipping, handling, fire, water, accident, misuse, acts of God, attempted repair by unauthorized persons, improper installation, if serial number has been removed or altered, or if unit is used for a purpose other than originally intended.

### **TRAVEL LIMITATIONS**

Jackson WWS limits warranty travel time to (2) two hours and mileage to (100) one-hundred miles. Jackson WWS will not pay for travel time and mileage that exceeds this, or any additional fees—such as those for air or boat travel—without prior authorization.

### **WARRANTY REGISTRATION**

To register your product, go to [www.jacksonwws.com](http://www.jacksonwws.com) or call 1-888-800-5672. Failure to register your product will void the warranty.

### **REPLACEMENT PARTS WARRANTY**

Jackson replacement parts are warranted for a period of (90) ninety days from date of installation or (180) one-hundred-eighty days from the date of shipment from the factory, whichever occurs first.

### **PRODUCT CHANGES AND UPDATES**

Jackson WWS reserves the right to make changes in the design and specification of any equipment as engineering or necessity requires.

THIS IS THE ENTIRE AND ONLY WARRANTY OF JACKSON WWS. JACKSON'S LIABILITY ON ANY CLAIM OF ANY KIND, INCLUDING NEGLIGENCE, WITH RESPECT TO THE GOODS OR SERVICES COVERED HEREUNDER, SHALL IN NO CASE EXCEED THE PRICE OF THE GOODS OR SERVICES OR PART THEREOF WHICH GIVES RISE TO THE CLAIM.

THERE ARE NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING FOR FITNESS OR MERCHANTABILITY, THAT ARE NOT SET FORTH HEREIN, OR THAT EXTEND BEYOND THE DURATION HEREOF. UNDER NO CIRCUMSTANCES WILL JACKSON WWS BE LIABLE FOR ANY LOSS OR DAMAGE, DIRECT OR CONSEQUENTIAL, OR FOR DAMAGES IN THE NATURE OF PENALTIES, ARISING OUT OF THE USE OR INABILITY TO USE ANY OF ITS PRODUCTS.

### **ITEMS NOT COVERED**

THIS WARRANTY DOES NOT COVER CLEANING OR DELIMING OF THE UNIT OR ANY COMPONENT SUCH AS, BUT NOT LIMITED TO, WASH ARMS, RINSE ARMS, OR STRAINERS AT ANYTIME. NOR DOES IT COVER ADJUSTMENTS SUCH AS, BUT NOT LIMITED TO, TIMER CAMS, THERMOSTATS, OR DOORS BEYOND (30) THIRTY DAYS FROM THE DATE OF INSTALLATION. IN ADDITION, THE WARRANTY WILL ONLY COVER REPLACEMENT WEAR ITEMS SUCH AS CURTAINS, DRAIN BALLS, DOOR GUIDES, OR GASKETS DURING THE FIRST (30) THIRTY DAYS AFTER INSTALLATION. ALSO, NOT COVERED ARE CONDITIONS CAUSED BY THE USE OF INCORRECT (NON-COMMERICAL) GRADE DETERGENTS, INCORRECT WATER TEMPERATURE OR PRESSURE, OR HARD WATER CONDITIONS.