



Limited Service Warranty

1 Year Parts and Labor Warranty

Avantco Ice warrants to the original purchaser of new equipment, that covered models of equipment will be free of defects in material and workmanship for a period of 1 year from the original date of delivery. Warranty coverage is valid only in the contiguous United States to commercial customers. Warranty is not transferrable. Avantco Ice will repair, replace with equivalent equipment, or refund the purchase price of the equipment at Avantco Ice's discretion to satisfy warranty obligation.

5 Year Compressor Warranty

In addition to the above coverage, Avantco Ice warrants to all eligible customers that the original compressor part only will be free of defects in material and workmanship for a period of 5 years from the original date of delivery (4 years of additional coverage). Labor coverage is not included outside of the 1 year parts and labor warranty. Warranty is not transferrable.

Covered Series of Equipment

This warranty applies only to following item numbers:

Undercounter models: 194UC160HA, 194UC160FA, 194UC210FA, 194UC210HA, 194UC280FA, 194UC280HA

Modular models: 194MC35022FA, 194MC35022HA, 194MC42022FA, 194MC42022HA, 194MC50030FA, 194MC50030HA

Modular models purchased with a bin: 194KMC350B2F, 194KMC350B2H, 194KMC420B2F, 194KMC420B2H, 194KMC500B3F, 194KMC500B3H.

Please note the bin is subject to the ice bin warranty and is not covered by this warranty.

Coverage Limitations

The 1 year parts and labor warranty and 5 year compressor warranty do not cover:

- Failure to install and/or use equipment within proper operating conditions specified by Avantco Ice. This includes but is not limited to residential, outdoor, or mobile applications.
- Any adjustments necessitated by improper operating conditions.
- Improper water pressure or temperature, or failure to use and maintain a water filter, and any adjustments necessitated by these conditions. Failure to meet these conditions will void all future warranty coverage.
- Damage caused by improper electrical connection, power failure, or generators.
- Failure to properly maintain the unit including all preventative maintenance and cleaning.
- Installation in non-commercial or residential applications.
- Equipment sold or used outside of the contiguous United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Equipment without a valid serial number and proof of purchase, or other way to verify warranty coverage.
- Equipment that has not been used appropriately or was subject to misuse, neglect, abuse, accident, alteration, negligence, damage during transit, delivery or installation, fire, flood, or an act of God.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency outside of preventative maintenance and cleaning.
- Parts deemed by Avantco Ice to be normal wear and tear parts, including hoses and select plastic or rubber components.

This warranty is only valid for straight time labor rates, and does not cover overtime, holiday or off-hour and weekend rates. Avantco Ice reserves the right to deny coverage after a service technician is on site based on the above exclusions. Avantco Ice and its authorized dealers will not be responsible for service charges.

For Warranty Inquiries or Service

This warranty is only valid for equipment purchased from an authorized dealer. A list of authorized dealers for your state can be found by going to www.avantcoice.com.

Locate the model number and serial number on the service plate located on the right or back side of the unit before calling.

Next, call 1-800-678-5517. The model number, serial number, and proof of purchase are required to obtain warranty service coverage. Failure to receive authorization prior to obtaining service will void the remaining warranty. Avantco Ice does not reimburse for service obtained outside of the warranty process, and this will void the balance of your warranty.

Residential, Food Truck, and Non-Commercial Warranty

Valid only in the Contiguous United States.

Avantco Ice warrants new equipment sold to residential, food truck, and other non-commercial customers to be operational upon delivery and proper installation, not to exceed a period of 30 days from the date of delivery. Contact your authorized place of purchase for assistance. A list of authorized dealers can be found at www.avantcoice.com.

1 Year Limited Warranty

Avantco Ice warrants all applicable models to be free of defects in material and workmanship for a period of 1 year from the original date of delivery. Avantco Ice will provide a replacement for damaged components or provide a replacement ice bin at Avantco Ice's discretion to satisfy warranty obligation.

Covered Series of Equipment

This warranty applies only to the following item numbers:

Undercounter models: 194UC68A, 194UC77BA, 194UC120A

Ice bin models: 194BIN23022, 194BIN27530

Coverage Limitations

This warranty does not cover:

- Failure to install and/or use equipment within proper operating conditions specified by Avantco Ice. This includes but is not limited to residential, outdoor, or mobile applications.
- Any malfunctions necessitated by improper operating conditions.
- Improper water pressure or temperature, or failure to use and maintain a water filter, and any adjustments necessitated by these conditions. Failure to meet these conditions will void all future warranty coverage.
- Damage caused by improper electrical connection, power failure, or generators.
- Failure to properly maintain the unit including all preventative maintenance and cleaning.
- Installation in non-commercial or residential applications.
- Equipment sold or used outside of the contiguous United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Equipment without a valid serial number and proof of purchase, or other way to verify warranty coverage.
- Equipment that has not been used appropriately or was subject to misuse, neglect, abuse, accident, alteration, negligence, damage during transit, delivery or installation, fire, flood, or an act of God.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency outside of preventative maintenance and cleaning.
- Parts deemed by Avantco Ice to be normal wear and tear parts, including hoses and select plastic or rubber components.

For Warranty Inquiries

Please contact your authorized place of purchase. You will need your serial number and proof of purchase to receive assistance. A list of authorized dealers can be found at www.avantcoice.com.