# **Terms & Conditions**

# Please visit www.channelmfg.com for pricing.

# **GENERAL INFORMATION**

- All previous Prices & Discounts are hereby withdrawn.
- All prices are F.O.B. factory, Port Washington, NY or Medley, FL.
- All prices shown are in U.S. Dollars.
- Terms: Net 30 days to trade of established credit only.
- All prices, specifications and discounts are subject to change without notice.
- The manufacturer reserves the right to make changes in design or material when deemed necessary.
- Prices herein do not include Federal Excise, Municipal or other use tax. We cannot assume responsibility for collecting any taxes other than New York State Tax.
- All merchandise leaves the factory in first class condition. Delivery to the carrier relieves us of further responsibility.
- For damages or loss while in transit, file claim against carrier promptly. Notify factory immediately if shortages occur.
- Delivery is contingent upon fires, strikes, delays in transportation and other causes beyond our control. We will endeavor to ship with requested carrier, but if carrier does not service our factory location, we will make shipment by that method which in our opinion is most practical. Under no circumstances will we assume responsibility for any difference in freight charges or re-evaluated freight charges.
- All orders shipped are Prepaid and Add unless otherwise specified.
- A 10% upcharge of the freight cost will be added as a handling fee for Prepaid and Add shipments.
- All orders subject to acceptance by our office.
- All weights shown are approximate.
- C.O.D. shipments will be made only upon receipt of a 25% Deposit Accompanying Order.
- Minimum charge for any single transaction is \$25.00 Net, exclusive of freight or UPS charges.
- No part of this catalog may be reproduced in any manner whatsoever without written permission from CHANNEL MANUFACTURING.
- CHANNEL makes no recommendations concerning the use or suitability of plastic products shown in this catalog. CHANNEL hereby disclaims, and buyer assumes all risks and liabilities for determining the suitability of those products in buyers particular application or use.
- Those items with the symbol [UPS] can be shipped via United Parcel Service.

#### RETURNS

- All items in this catalog are made to order upon the receipt of a Purchase Order and are NOT ELIGIBLE FOR RETURN.
- Orders for stainless items or special fabricated items are not subject to return or cancellation under any circumstances.
- On return shipments, where orders have been correctly filled out and are not defective, a 25% handling charge will be applied. All incoming freight or express charges must be prepaid and the merchandise properly packed to prevent damage in transit.
- Do not return equipment without written authorization. All requests for eligible returns must be made within 30 days of our invoice date.

# **CREDIT & COLLECTION**

- No merchandise will be shipped to an account which is not up to date in payments.
- If it is necessary to turn over an account for collection, all charges incurred in doing so will be added to the total amount due.

# WARRANTY

- CHANNEL warrants its equipment to be free from failure as a result of defects in materials or workmanship for a period of: Two (2) Year Parts, Ninety (90) Days Labor.
- The factory reserves the right to replace or repair said item upon inspection. Transportation charges are not included. Any changes or alterations of original equipment or parts thereof voids this warranty.
- This warranty does not apply under the following conditions: Neglect or abuse of equipment and/or improper installation.
- CHANNEL warrants that the aluminum products listed in their most recent price list (casters and other fastening devices excluded) will not rust or corrode for the period of time the original purchaser owns it, provided the products are used within the following restrictions: 1) Your CHANNEL product must be used for its intended purpose. 2) Your CHANNEL product must not be loaded beyond the product's published capacity. 3) Your CHANNEL product must be cleaned on a periodic basis every 3 to 4 weeks, be cleaned within accepted industry standards with a cleansing agent generally accepted by the industry, and the label directions of the specific cleaning agent must be followed.
- Claims must be filed in writing to: Channel Mfg., 55 Channel Dr., Port Washington, NY, 11050. If requested, the damaged product will be returned to the above address at the owner's expense for inspection and approval.



55 Channel Drive • Port Washington, NY11050-2216 8891 NW 102nd Street • Medley, FL 33178 Tel: 516-944-6271 • Fax: 516-944-0625 • Toll Free: 866-712-7283 www.channelmfg.com • Email: sales@channelmfg.com