

FIVE YEAR EDGE CHIP LIMITED WARRANTY

Terms and conditions

During the warranty period, Cardinal International will replace Arcoroc Extra Strong Porcelain, Zenix and/or Chef & Sommelier Maxima Porcelain products chipped in normal usage conditions from the date of the original order subject to the following general details and limitations:

1 – Warranty period: This limited warranty is valid for a period of five (5) years from the date of the original order. Replenishment orders will be subject to the terms of the original order.

2 – Warranty applications:

- (i) This limited warranty applies only to end users and covers all Arcoroc Extra Porcelain, Chef & Sommelier Maxima dinnerware items and Zenix products.
- (ii) This warranty applies to small edge chipping and does not cover breakage and/or cracking.
- (iii) The terms specified under this warranty are separate from, and form an addition to, Cardinal International's conditions of sale.

4 – Definition of normal usage conditions: Normal usage includes only the following professional uses: refrigeration, serving, washing and storage. This warranty does not apply to edge chips caused directly or indirectly through negligence or the inappropriate use or application of the product. Cardinal International reserves the right to inspect and test any returned product and will determine whether the actual cause of chipping occurred under normal usage.

5 – Replacements: Within a reasonable time, Cardinal International will replace all returned products determined to be covered by the warranty or will provide substitute products of equal value if the original items are no longer available. Return freight is the responsibility of the customer. Replacements will be shipped freight prepaid. To receive replacements, claims should be submitted in writing to: Cardinal International, Attn: Quality Dept. 43 Route 46 East, Suite 707, Pine Brook, NJ, 07058 with the damaged items and a copy of the distributor invoice as valid proof of purchase.

THE ABOVE LIMITED WARRANTY IS EXCLUSIVE. CARDINAL MAKES NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED REGARDING OUR CHINA OR ZENIX PRODUCTS OR REGARDING THEIR QUALITY FOR A PARTICULAR PURPOSE. CARDINAL INTERNATIONAL SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES WHETHER A CLAIM IS BASED ON CONTRACT, TORT, WARRANTY OR OTHERWISE. IN NO EVENT WILL CARDINAL INTERNATIONAL'S LIABILITY EXCEED THE ORIGINAL PURCHASE PRICE OF THE AFORESAID PRODUCTS.