

Warranty

C.A.C. China offers a one-year, edge-chip warranty from the date of purchase.

This Warranty covers only regular round plates and platters in normal service use in the continental United States. This Warranty applies to only edge chipping and does not apply to breakage. Other terms and conditions may apply.

Claims must be submitted with a dealer invoice dated within one year from the date of claim.

Contact C.A.C. China Claims Department at +1 (800) 788-7756 or info@cacchinausa.com or submit claims to:

C.A.C. China

30 Camptown Road

Maplewood, NJ 07040

A return authorization (RA) number will be provided to customer within one (1) week after the return notification is received. Merchandise must be returned freight prepaid. Collect shipment will not be accepted.

Upon receipt of returned products, C.A.C. China will inspect the products and determine validity of the claim. Replacement will be shipped freight prepaid within fifteen (15) business days.
