

# Limited Warranty



Avantco Equipment warrants its equipment to be free from defects in material and workmanship for the prescribed time listed below, when purchased from an authorized dealer and appropriately installed in the United States. This is the sole and exclusive warranty made by Avantco covering your Avantco brand equipment. A claim under this warranty must be made within the prescribed time from the original date of delivery of the equipment. Claims under this warranty may only be made by the original purchaser. Avantco reserves the right to approve or deny the repair or replacement of any part or repair request. The warranty is not transferable. Coverage is determined at the time of sale and cannot be modified for previously purchased products.

## 1 Year Replacement Warranty

This warranty applies to all Avantco Equipment products not specified below.

## 2 Year Replacement Warranty

This warranty applies only to the following item numbers:

- Countertop Mixers: 177MIX8 Series

## Excluded Products

The following items are not covered by this warranty.  
See Parts & Labor Warranty document attached to these products.

- Floor Mixers: 177MX Series (30 quarts and larger)
- Automatic Meat Slicers: 177SL Series
- Meat Saw: 177EMBS94SS
- Gas Donut Fryers: 177FBF Series
- Gas Floor Fryers: 177FF Series
- Electric Floor Fryers: 177EF40 Series

## Food Truck, Mobile, and Outdoor Commercial Use Warranty

Outdoor, mobile, and food truck customers shall receive 30 days of replacement warranty coverage for all equipment named above, regardless of the prescribed coverage period. To make a warranty claim, contact your authorized dealer.

## Outside the Contiguous United States Warranty Information

Products sold into Alaska, Hawaii, other US territories outside of the Contiguous United States, and Canada shall be backed by replacement coverage on items that can ship via normal parcel shipping, excluding the cost of shipping and any applicable duties, taxes, and fees. Items that must ship LTL/common carrier will be provided replacement parts, excluding labor costs, or reimbursed in the form of store credit for the value of the item only, excluding all applicable shipping costs, duties, taxes, and fees, at the place of purchase following appropriate troubleshooting steps.

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## Coverage Limitations

This warranty applies to all Avantco Equipment products not specified below.

This limited warranty does not cover:

- Equipment used for residential or non-commercial purposes.
- Equipment not purchased directly from an authorized dealer.
- Equipment where the serial number plate has been removed or altered.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency.
- Equipment that was not professionally installed, where applicable. Equipment requiring professional installation shall be named in its documentation and includes but is not limited to any equipment requiring a gas or plumbing connection. Proof of installation may be required to make a warranty claim.
- Damage or failure due to improper installation, improper utility connection or supply, use of unfiltered water (if applicable), and issues resulting from improper ventilation or airflow.
- Incidental or consequential damage of any kind.
- Defects and damage due to improper maintenance (such as rust), wear and tear, abuse, vandalism, or Act of God.
- Excessive use or use outside of the intended design of the equipment, such as use other than with foodstuffs or in excess of the manufacturer's recommendations as stated in the manual.
- Damage caused by improper electrical connection or voltage fluctuations.
- Avantco has the sole discretion on wearable parts not covered under warranty.

## Warranty Inquiries and to Make a Claim

For all equipment covered by this replacement warranty, please contact your authorized dealer.

Have your model number, serial number, and proof of purchase information ready.

### **www.WebstaurantStore.com**

Please use the online chat feature or email [help@webstaurantstore.com](mailto:help@webstaurantstore.com).

You will need your order number to make an inquiry or claim.

### **The Restaurant Store**

Please contact your local store directly.

### **www.TheRestaurantStore.com**

Please use the online chat feature or email [help@therestaurantstore.com](mailto:help@therestaurantstore.com).

You will need your order number to make an inquiry or claim.

### **Clark Food Service Equipment, PRO Marketplace, Hometown Provisions**

Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace or 717-464-4165 for Hometown Provisions.