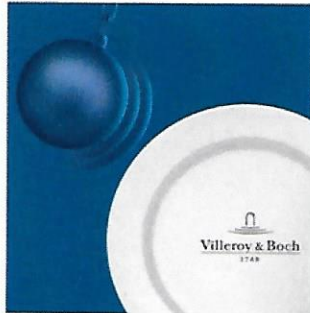


EDGE-CHIP WARRANTY



EDGE CHIP WARRANTY

The high quality and composition of the raw materials of Villeroy & Boch Hotel & Restaurant products give the porcelain a greater stability against external mechanical stress compared to most other porcelain types. As a worldwide operating German company, Villeroy & Boch AG is able to give an edge-chip warranty on the products from the Hotel & Restaurant range.

Subject to the conditions below, Villeroy & Boch AG registered in D-66693 Mettlach, Saaruferstrasse, grants a 10-year edge-chip warranty on certain items of "Premium Porcelain" from the Hotel & Restaurant range.

Conditions of the Edge-Chip Warranty

This warranty is valid for all of the respective applicable products of the Hotel & Restaurant range made of "Premium Porcelain" for the commercial area of application.

This warranty covers platters, saucers, flat and deep plates from the Hotel & Restaurant range made of "Premium Porcelain".

The warranty applies both to white and decorated items.

The warranty applies only to first choice new products from the invoice date and is exclusively valid upon presentation of the original invoice document.

The warranty applies to chipping arising from normal use (cooling, serving, rinsing and storage) and professional handling. All edge splintering caused by unusual, uncommon or improper use, as well as any breakage of the item or parts of it, are expressly excluded from this warranty.

Villeroy & Boch reserves the right to examine whether an edge impact resulted from normal use by inspecting the products on site or, if necessary, requesting the return of all products subject to a claim for evaluation.

In case of any justified claim the respective products will be, at the sole discretion of Villeroy & Boch, either replaced or the original cost of the products will be reimbursed. Any replaced products shall become the property of Villeroy & Boch.

Any claim or performance provided under the warranty shall not serve to renew or extend the original warranty. The warranty is subject to the law of the Federal Republic of Germany.

In order to discuss this warranty, please contact your Villeroy & Boch representative.