



## **SpeedHeat™ FAQ**

### **1) What is quick-serve drop-off catering?**

Most often associated with corporate catering, quick-serve drop-off catering is one of the fastest growing segments in foodservice. As the name suggests, it typically involves food and disposables being delivered to a home or office for a group. Often times, the organizer of the event will manage set-up and clean-up. Our research shows that the vast majority of these events last well under an hour.

### **2) Why use SpeedHeat instead of traditional Sterno chafing fuel and catering equipment?**

SpeedHeat provides a safer, simpler, and faster warming solution for quick-serve catering events that last under an hour.

**SAFER** – SpeedHeat is flameless which means added safety and the ability to keep food warm at venues with open flame restrictions

**SIMPLER** – SpeedHeat has only a few pieces and can be set-up in minutes by even non-foodservice professionals

**FASTER** – Unlike traditional chafing equipment that can take up to 20 minutes to ramp-up to the necessary temperature, SpeedHeat provides INSTANT flameless heat.

To keep food at a safe and ideal serving temperature for events lasting more than 1 hour, our traditional Sterno® Chafing fuel and equipment should be used.

### **3) How long does SpeedHeat burn?**

SpeedHeat is flameless, so it does not burn. Once the SpeedHeat system is activated, it will keep food warm for up to 45 minutes, the ideal time for most quick-serve drop-off catering events.

### **4) How are the SpeedHeat packets activated?**

The SpeedHeat system has been carefully designed, so that its parts work in concert to produce the maximum amount of heat in a safe, efficient, and attractive housing. For instant, flameless heat, place one SpeedHeat packet in each reservoir and fill each reservoir to the top with room temperature water. Each reservoir will hold about 10 oz. of water.

### **5) How hot does SpeedHeat get?**

When activated by water, the SpeedHeat packets produce steam. Steam is produced when water reaches boiling point (212°F).



**6) Can I re-use SpeedHeat trays? Can I buy SpeedHeat packets separately?**

SpeedHeat is designed for one-time use. The SpeedHeat base and tray are recyclable. The spent (and cooled) SpeedHeat packets go into everyday trash. For the host restaurant/caterer this deliver-it-and-go concept saves time, labor and provides the ability to make more deliveries in a shorter timeframe.

With regard to purchasing the SpeedHeat packets separately, this is not possible, at this time. The SpeedHeat system has been carefully designed so that its parts work in concert to produce the maximum amount of heat in a safe, efficient, and attractive housing.

**7) What about sustainability? Is SpeedHeat recyclable?**

Clean-up is environmentally-friendly and hassle-free! The SpeedHeat tray and base are made of polypropylene #5, a recyclable plastic. After use, the SpeedHeat tray and base can be recycled. The spent (and cooled) SpeedHeat packets can be disposed of in everyday trash.

**8) Can I buy a SpeedHeat version that keeps food hot for longer than 45 minutes?**

SpeedHeat is specifically designed for quick-serve drop-off catering. These types of events typically last under an hour. SpeedHeat is the ideal solution for these events as it makes it safer, simpler, and faster to execute. To keep food at a safe and ideal serving temperature for events lasting more than an hour, our traditional Sterno® Chafing fuel and equipment should be used.

**9) Does SpeedHeat come in a full-size foil pan version?**

Not at this time. Our research shows that half-size foil pans are most commonly used for quick-serve drop-off catering events. In general one SpeedHeat Kit with one half pan of an entrée and one half pan of a starch/veg will serve up to 10 people.

**10) What is the price of SpeedHeat compared to a traditional drop-off catering set-up?**

It would be misleading to do an apple-to-apple comparison. While costing slightly more than traditional set-ups, the SpeedHeat system allows the operator to enjoy a more profitable quick-serve drop-off catering program by improving customer experience, reducing labor costs, and eliminating safety concerns.

**11) When activated, does SpeedHeat create any toxic fumes? Is it safe to touch?**

Once activated, SpeedHeat does not produce any toxic fumes - the packets emit water vapor and carbon dioxide. We recommend using tongs or serving spoon to remove spent packets from the Speedheat tray. Use caution if you use your hands to remove spent packets as they may still be warm. A completely activated packet will have a pH level similar to many household cleaners so you should wash your hands with soap and hot water after handling.

