

MACHINE MANUAL



MODEL SM-6235H

SOFT SERVE - COUNTERTOP - TWO FLAVOR + TWIST

Customer Service Sunday – Saturday 8 AM – 5 PM Mountain

Toll-Free: +1 (888) 610-5520 Local: +1 (720) 328-1020

service@spacemanusa.com

Spaceman USA, LLC 226 Commerce Street Suite B Broomfield, CO 80020 Sales and Product Information Monday – Friday 8 AM – 5 PM Mountain

Toll-Free: +1 (888) 610-5520 Local: +1 (720) 328-1020

sales@spacemanusa.com info@spacemanusa.com

www.spacemanusa.com

INTRODUCTION

WELCOME TO YOUR MACHINE:

Welcome to your Spaceman USA Model 6235H soft serve machine, engineered and designed to provide dependable operation and a consistent, quality product:

- Two-flavor countertop soft serve machine, with flavor-twist capability and portion control
- Independent digital controls for automatic regulation and maximum customization
- Approved for dairy and nondairy products
- Hopper refrigeration to maintain product temperature below 40°F (4°C)
- Digital viscosity-control system to adjust and maintain product consistency

This machine manual is intended to instruct users on the installation, operation, cleaning, and routine maintenance procedures. Information contained in this manual may be subject to change. Please check online or contact Spaceman USA Technical Support at (720) 328-1020 for continued updates, training, and detailed information about your Spaceman machine.

LOOK OUT FOR THESE ICONS:

_	
ſ	

WARNING: Denotes an action that WILL cause harm to the operator or machine if performed incorrectly.

CAUTION: Informs the operator of a task that may lead to harm if protocol is not properly performed.

	-	

IMPORTANT: Represents a vital mechanical step or note that the user must be aware of.



NOTE: Non-hazard, but pay extra attention.

Green boxes throughout the manual represent instructions for machines with air pumps. Users without air pumps can disregard these boxes.

FOLLOW INSTRUCTIONS TO BE SAFE:

CAUTION: This machine has many builtin safety features to protect the operator while the machine is running.

Be cautious and follow instructions carefully when operating, cleaning, and servicing the machine.

All personnel operating this machine <u>MUST</u> read and understand this manual in its entirety. Failure to comply with this manual may damage the machine and cause severe injury to the operator.

TABLE OF CONTENTS

WHAT DO YOU WANT TO DO?

Learn about the manual 1
Quickly refresh your knowledge on basic machine operation and parts
Ensure installation requirements
Unpack machine
Perform routine maintenance 7
Clean 8
Drain frozen product 8
Disassemble parts 9
Wash parts 11
Assemble parts 13
Sanitize 15
Manage frozen product 17
Add product to machine 17
Freeze product 18
Dispense product
Reset machine after freeze-up18
Use STANDBY mode for breaks in machine use 19
Adjust and maintain product consistency 19
Change product temperature in hoppers 20
Change date and time 20
Adjust advanced settings 20
Troubleshoot problems 21
View machine specifications, including parts and wiring diagrams

QUICK OPERATION REFRESH



WARNING: The Quick Operation Refresh is for experienced 6235H operators and for reference **ONLY**. Detailed start-up instructions **MUST** be followed to ensure proper installation, cleaning, and operation of the machine. Failure to do so may result in **severe** damage or injury.

INSTALLATION AND SETUP



Unpack and inspect machine, parts, and accessories.



Place machine in appropriate food preparation area. Comply with all installation requirements (Page 7).



Read and understand ALL safety and standard operating procedures.

CLEANING AND PREPARATION



Fully disassemble machine, and prepare parts for cleaning.





Thoroughly clean and scrub machine hoppers, cylinders, and all parts.

Lubricate and re-assemble all machine parts.



Fully sanitize machine.

OPERATION



Prepare product in a separate container, and ensure product is thoroughly mixed.



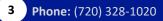
Add product to hoppers and prime the cylinder using the prime plug.



Turn machine to FREEZE mode, and wait for product to reach frozen consistency.



Slightly adjust viscosity setting as necessary to adjust product firmness.



QUICK OPERATION REFRESH

MACHINE PARTS



Dispensing Door (1), with Beater Rods (2)



Hand Screws (2 Short, 2 Long)



Dispensing-Door Gaskets (2)



Draw Handles (3), with Adjusting Screws (3)



Beater Guides (2)



Side Draw Valves (2), with O-Rings (4)



Middle Draw Valve (1), with H-Ring (1)



Prime Plugs (2), with O-Rings (4)



Beaters (2)





Scraper Blade Clips (4)



Star Caps (3)



Retention Pin (1),



Beater Shoes (2 Left and 2 Right)



Drive Shafts (2)



Drive Shaft Gaskets (2)



O-Ring Removal Tool (1)



Brush Kit (1)



Hopper Lids (2)



Internal Drip Tray (1)



Scraper Blades (4)

Air Tubes (2) and Caps (2)



Front Drip Tray (1), with Splash Shield (1)



Hopper Agitators (2) (if included)



Air Pump Assembly (if included)

4

Phone: (720) 328-1020

INSTALLATION REQUIREMENTS

ELECTRICAL REQUIREMENTS

In the United States, it is required that this machine be installed in compliance with the National Electrical Code (NEC), ANSI/NFPA 70-1987 to practically safeguard persons and property from hazards arising from the use of electricity. The unit must be installed into a properly grounded receptacle for the cord and plug provided. The machine is labeled with detailed electrical specifications. Refer to the wiring diagrams for the correct power connections.

REFRIGERANT REQUIREMENTS

Spaceman USA requires that only the specified refrigerant be used in your machine. Alternative refrigerants may cause damage to the cooling system and/or prevent the machine from operating at optimal performance. If you require an alternative refrigerant, please call Spaceman USA Technical Support for a list of compatible alternatives for your compressor.

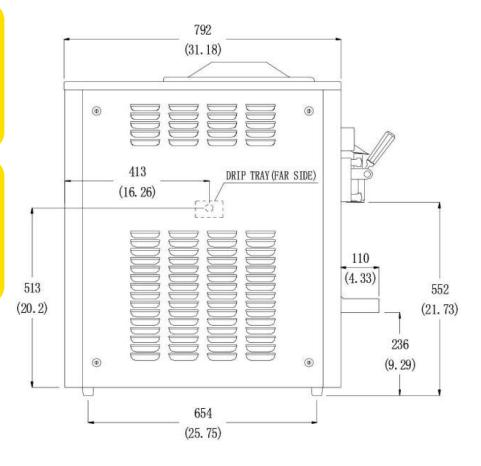
Main compressor: 1x 6500 BTU, R404A

MACHINE PLACEMENT REQUIREMENTS

CAUTION: The machine must be placed on a level surface away from walls and other objects. Failure to comply will damage the machine and refrigeration components and will void all warranties.

CAUTION: The machine is designed to operate in normal ambient temperatures of 60 to 75°F. Operating in higher ambient temperatures will result in degraded performance.

- Place on a flat, level, and solid surface fitted to the machine dimensions.
- Ensure a minimum 6-inch clearance on all sides, front, and back.
- Completely clear area of dust, grease, and airborne particles.
- Place away from hot equipment such as stoves, frying baskets, ovens, etc.



UNPACKING

1. UNPALLETIZE MACHINE

Unpalletizing requires lifting.

Two or more personnel should remove the machine from its packaging and place it in its final operating location.

Failure to do so may result in severe injury or damage.

- 1. Cut packing straps, and remove cardboard lid and outer sides from the pallet. DO NOT cut cardboard.
- 2. Remove plastic wrapping around machine.
- 3. Cut stabilizing straps, being careful not to scratch or dent the machine panels.
- 4. Prepare the table or stand that the machine will be placed on.
- 5. If the table or stand has casters, lock all casters prior to setting the machine on top.
- 6. Place the machine on top of the stand, countertop, or table.
- Place the machine in its final location according to the Installation Requirements (Page 5).

2. CHECK FOR SHIPPING DAMAGE

Inspect the machine for any shipping damage. If you find any, contact Spaceman USA Technical Service immediately after unpalletizing. Our technicians will help you assess the damage and determine the appropriate action prior to accepting the delivery.

3. UNPACK AND INSPECT PARTS

Refer to the detailed parts diagrams on the back pages if necessary.

- 1. Remove all packaged parts and accessories from your machine.
- 2. Organize items on a clean table or operating area using the checklist below.
 - O Hopper Lids (2)
 - Front Drip Tray + Splash Shield
 - O Dispensing Handles (3)
 - $\bigcirc\,$ Retention Pin with Nut
 - 🔘 Start-Up Kit
 - Brush Kits (1 Large and 1 Small)
 - Machine Manual
- Inspect for damage immediately upon unpacking. and call Spaceman USA Technical Service if you discover any damaged or missing parts.
- 4. Clean and properly lubricate machine parts prior to machine operation.

After unpacking and inspecting the parts, you are ready to disassemble the machine and prepare for the first operation. Read about <u>Routine Maintenance</u> (Page 7) carefully prior to disassembling your machine for the first time.

ROUTINE MAINTENANCE

ROUTINE MAINTENANCE OPERATIONS:

- Clean and Lubricate
- Replace Wearable Parts
- Internal Cleaning
- Daily Every 1 to 3 months* Quarterly**
- * Based on machine usage and cleaning intervals; a Tune-Up Kit is available with all wearable parts (O-rings, gaskets, etc.) except scraper blades

** Based on cleanliness of location and proximity to powder-based machines

For optimal machine performance and many years of efficiency and reliability from your machine, Spaceman USA recommends cleaning and sanitizing the machine and its parts **daily**. The machine comes equipped with a brush kit specifically designed to efficiently and properly clean the machine.



Tune-Up Kit

WARNING: If this is the first time operating the machine, you MUST clean and sanitize ALL parts prior to running the machine.

IMPORTANT: Cleaning and sanitizing schedules are governed by state or local regulatory agencies and MUST be followed accordingly. Routine maintenance MUST be performed a minimum of once every three days.

CAUTIONS:

- Do NOT run the machine without properly lubricating required parts.
- Do NOT clean the machine with abrasive or toxic chemicals and cleaners. Doing so may cause damage to the stainless steel material.
- ONLY use Spaceman-USA-included cleaning brushes and lubrication.
- NEVER use metal objects to clean or operate the machine.
- ALWAYS replace wearable parts a minimum of every 3 months.
- ALWAYS prime machine prior to operating.
- ALWAYS inspect parts for excess wear and damage.



NOTE: Additional brushes, lubrication, wearable parts, and tools can be purchased from Spaceman USA to ensure proper maintenance. Extra wearable parts (except scraper blades) are found in the Start-Up Kit.

CLEANING: 1. DRAIN PRODUCT

NOTES: To expedite draining, turn off machine 30 minutes prior to soften product. To expedite process, keep a bucket nearby to temporarily store removed parts.

CAUTION: <u>Never</u> use warm water when rinsing the machine to prevent damage.

- Remove hopper lids, air tubes, and (if present) agitators; *if machine has air pumps, do not disconnect air tubes*
- 2. Place a bucket or other container below dispensing assembly
- 3. Turn power switches to ON
- 4. Press RESET buttons; press WASH buttons
- Move draw handles to OPEN position (DOWN); CLOSE draw handles (UP) when product flow slows significantly
- 6. Press RESET buttons to pause wash cycle
- 7. Remove product and dispose or refrigerate it
- 8. Fill each hopper with one gallon of COOL water
- 9. Use cool water and the large brush to scrub the sides and bottom of the hoppers; *be VERY careful not to damage the low-mix sensor in the hoppers*
- 10. Place a bucket or other container below the dispensing assembly
- 11. Press WASH buttons
- 12. OPEN draw handles to drain water and remaining product; CLOSE when finished
- Use the small brush kit to clean inside the feed tube at the bottom of the hoppers; *if machine has air pumps, this step is not necessary*
- 14. Press RESET to pause wash cycle
- 15. Repeat steps 9 to 15 until water exiting the draw valves is <u>clear</u> and free of product
 - 16. If machine has air pumps:
 - a. Press RESET buttons
 - b. OPEN draw handles (DOWN) for 10 to 15 seconds to relieve pressure in cylinders





CLEANING: 2. DISASSEMBLE



NOTE: Prepare dishwashing area prior to disassembly, use bucket to temporarily store large removed parts and a small container for O-rings, and have a towel nearby to capture excess water.

CAUTION: <u>Always</u> separate O-rings and gaskets from metal parts to prevent damage while washing.

1. Turn power switches OFF



- 2. If machine has air pumps, disassemble them
 - a. *OPEN draw handles to verify zero pressure in cylinders*; twist air tube connectors to unlock and disconnect air tubes
 - b. Take air tubes apart completely; each air tube has O-rings (3), connectors (2), and check valve (1)
 - c. Push in and rotate air pumps 1/4 turn clockwise; pull to remove
 - d. Rotate suction tubes to unlock and remove suction tubes, springs, and stoppers out of air pumps; *watch that springs don't fly out*
 - e. Take suction tubes apart completely; each suction tube has O-ring (1), spring (1), and stopper (1)
 - f. Unscrew bolts on air pump housings; separate air pump covers from shells
 - g. Remove gears and O-rings from shells



3. Remove dispensing door

- a. Remove dispensing-door hand-screws (4)
- b. Remove dispensing door assembly from cylinders





CLEANING: 2. DISASSEMBLE

4. Disassemble dispensing door

- a. Remove beater guides (2) from door assembly; remove gaskets (2) from door assembly using O-ring removal tool
- b. Remove prime plugs (2) from door assembly; remove O-rings (4) from prime plugs using O-ring removal tool
- c. Unscrew and remove retention nut; remove retention pin
- d. Remove draw handles (3), pushing down first to pop up draw valves, then pulling out
- e. Remove draw valves (3), *twisting while removing to prevent damage*
- f. Remove O-rings (4) and H-ring (1) from draw valves using O-ring removal tool
- g. Rotate star caps (3) so that tabs are accessible; snap off star caps

5. Disassemble beater assemblies and drive shafts

- a. Remove beater assemblies (2) from cylinders
- Remove scraper blades (4) from beater assemblies; separate scraper blade clips (4) from scraper blades
- c. Pull off beater shoes (4)
- Remove drive shafts (2) from inside cylinders using a dry towel; separate gaskets (2) from drive shafts



NOTE: If you experience assembly difficulty with drive shafts, Spaceman offers a specialized removal tool for purchase.

6. Remove internal drip tray and front drip tray + splash shield

































CLEANING: 3. WASH ALL PARTS

CAUTION: <u>Never</u> wash parts in a dishwasher. <u>Always</u> hand-wash components with nontoxic, food-safe cleaners.

- 1. Verify power switches are in the OFF position
- 2. Use the large brush and cool water to thoroughly clean inside the cylinders; be sure to scrub the back of the cylinders and verify the cylinders are free of ALL product
- 3. Thoroughly clean and dry the rear of the cylinders with the supplied black brushes and a clean, dry towel
- 4. Gently clean and wipe down the outside of the machine
- 5. Carefully and thoroughly wash all parts removed from the machine using supplied brushes, sponges, and clean towels; *if machine has air pumps, be sure to include all air pump parts in cleaning*
- 6. When cleaning the dispensing door assembly, clean the priming ports with a small brush
- Carefully and thoroughly clean all gaskets and O-rings removed from the machine; be sure to wipe gaskets and O-rings to remove excess lubricant
- 8. Verify all parts are clean and free of all food product prior to re-assembling machine

















CLEANING: 4. ASSEMBLE



CAUTION: <u>Never</u> force the installation of any parts. All parts fit correctly without force. If parts don't seem to fit, remove all parts and repeat assembly.

1. Verify power switches are in the OFF position



2. Install drive shafts

- a. Place drive shaft gaskets (2)
 on drive shafts (2)
- b. Seal gasket open spaces with Spaceman lubricant, extending onto drive shafts and avoiding the top square parts





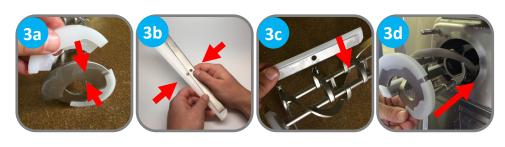
c. Insert drive shafts into rear shell bearings at the back of the cylinders, and turn them until the key engages firmly into the socket (when inserted correctly, the drive shaft will no longer turn 360°)

3. Install beater assemblies

- a. Attach beater shoes (4) onto beaters (2); when properly placed, neither shoe overhangs beater edge
- b. Install scraper blade clips (4) onto scraper blades (4)
- c. Fit scraper blades onto beaters (2)
- d. Insert beater assemblies into cylinders, *making sure beater shoes stay in place*; turn assemblies until they engage the drive shaft keys and no longer turn 360°

4. Install dispensing door

- a. Place O-rings (4) on side draw valves (2); place H-ring (1) on middle draw valve (1); place O-rings (4) on prime plugs (2); coat all ring areas with Spaceman lubricant
- b. Push prime plugs into holes on top of dispensing door
- c. Insert draw valves into dispensing door, O-rings-first; middle draw valve goes in the middle and slots face outward
- d. Set draw handles (3) into slots on dispensing door, with adjustment screws facing down
- e. Slide retention pin through draw handles; secure with nut
- f. Snap star caps (3) onto bottom of dispensing door
- g. Fit gaskets (2) into grooves on back of door, flat side out;
 slide beater guides (2) over beater rods (2), with flanged
 edges against the door
- h. Insert dispensing door assembly into cylinders, beater rods first, pushing handles all the way up as you insert











i. Secure door assembly in a cross-pattern using handscrews (4), with the long hand-screws (2) on top

www.spacemanusa.com

CLEANING: 4. ASSEMBLE

5. If machine has air pumps, assemble and install them

- a. Place O-rings on rear shells, coating with Spaceman lubricant; install gears into shells (they only fit one direction)
- b. Connect covers and shells, ensuring they fit flush; secure with hand-screws
- c. Place O-rings on suction tubes; lightly lubricate O-ring areas
- d. Place air pump stoppers into air pump springs, verifying orientation of stopper in spring; insert into housings stopper-first
- e. Insert suction tubes into pumps; rotate to lock, and turn to desired overrun setting
- f. Coat air pump drive shafts with Spaceman lubricant
- g. Install air pumps onto machine:
 - -insert at an angle
 - -while pushing air pump in, slightly rotate back and forth until the gear engages the air pump drive shaft
 - push in and rotate counter-clockwise to lock in place
- h. Assemble air tubes; each air tube has O-rings (3), connectors (2), and check valve (1); lubricate O-ring areas
- If machine will go unused, install air tubes into i. hopper, but do not connect to air pumps; otherwise, set air tubes aside until after machine has been primed

6. Install hopper lids, agitators, and drip trays

- a. Coat inside of agitators (if present) with Spaceman lubricant and install with arrow pointing up
- b. Install internal and front drip trays
- c. If machine will be left unused, install air tubes and place hopper lids on top; otherwise, set air tubes aside until after machine has been primed





5e





















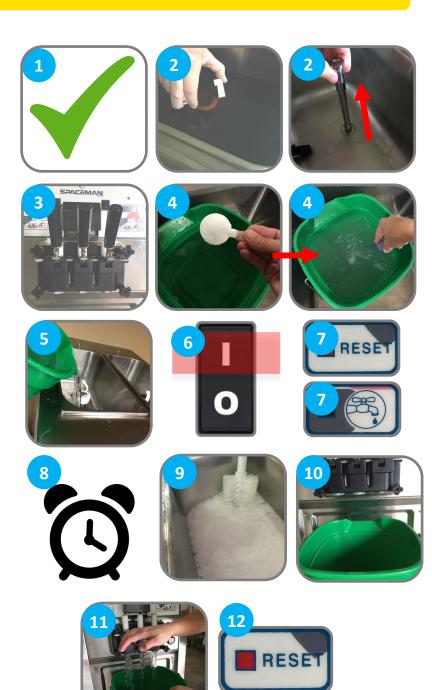
www.spacemanusa.com

SANITIZATION

IMPORTANT: After sanitizing the machine, DO NOT rinse or touch areas that have been sanitized. Product must be added immediately. If new product will not be added immediately, rinse machine with clean water and loosen door hand-screws to allow cylinders to air-dry. Sanitize machine before using again.

CAUTION: <u>Always</u> use food-grade, no-rinse sanitizer to sanitize. If warm water is required to dissolve sanitizer, allow the solution time to cool before adding to machine.

- 1. Verify assembly is complete
- 2. If installed, remove hopper lids and air tubes
- 3. Verify draw valves are in the CLOSED position (UP)
- 4. Mix a minimum of 2 gallons of foodgrade sanitizer in a bucket or container
- 5. Pour half the food-grade sanitizer solution into each hopper
- 6. Turn power switches ON
- 7. Press RESET buttons; press WASH buttons to begin cycle
- 8. Allow solution to agitate for 5 to 10 minutes; *NEVER leave machine on WASH for more than 10 minutes*
- 9. While agitating, gently use a clean brush to scrub and distribute sanitizer solution along hopper walls
- 10. Place a bucket or container below the draw valves
- 11. OPEN the draw valves (DOWN) and drain solution from the machine
- 12. Press RESET buttons to stop cycle



ADD PRODUCT TO MACHINE



NOTE: The mix-low lights illuminate RED when a hopper is low on product mix and automatically de-illuminate when machine is filled.

- 1. Verify machine has been recently sanitized (within 1 hour); if machine has not been recently sanitized, verify door hand-screws are tight, and perform sanitizing steps (Page 15)
- 2. Thoroughly mix and prepare at least 2 gallons of product according to manufacturer instructions; mix should be cool and smooth (free of large chunks)
- 3. Place bucket or large container below draw valve
- 4. Pour 0.25 gallons of product into hopper
- 5. If machine has air pumps, *do not* fill product over small air inlet holes on the bottom of the air pump
- 6. OPEN draw handle (DOWN); sanitizer will start to flow out draw valve
- 7. Once sanitizer has been purged from the machine and a steady stream of product is flowing from the spout, CLOSE draw handle (UP)
- 8. Pour remaining product into hopper
- 9. Raise the prime plug on the top of the dispensing door until flow is 100% product
- 10. Push prime plug back down
- 11. If machine has air pumps:
 - -Press RESET, then press WASH
 - -Ensure product is coming out of the large hole
 - near the top of the air pump

—Press RESET

- 12. Wash air tube and cap; install air tube in hopper (inlet hole on side of air tube at bottom)
- 13. Install air pump air tube, inserting air tube into hopper, then rotate and insert air pump connector into air pump; rotate connector to lock in place
- 14. Replace hopper lid
- 15. Product is now ready to freeze



NOTE: Instructions assume product is added one hopper at a time. Repeat steps as needed.

















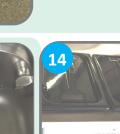












FREEZE PRODUCT

CAUTION: *Never* disconnect air pump (if present) with the machine running. If disconnecting air pump, *first* press RESET to stop operations and open draw handles for 10 to 15 seconds to relieve pressure in cylinder.

- 1. Verify cylinder is full of mixed product and primed
- 2. Press FREEZE button
- 3. The motor will begin to agitate the product, and the cooling system will begin to freeze the product
- 4. Freezing product takes approximately 10 minutes
- When product reaches the set viscosity, it is ready to dispense (viscosity can be changed in the Settings menu, Page 19)

DISPENSE PRODUCT



CLOSED

OPEN



Side draw handles dispense product from their respective hoppers. The middle draw handle twists product from the left and right hoppers.

- 1. OPEN draw handle (DOWN) until desired amount is dispensed
- 2. CLOSE draw handle (UP) when finished dispensing

Adjustment screws below draw handles control dispensing speed.

- Tighter (clockwise) reduces speed
- Looser (counter-clockwise) increases speed

MACHINE POWER RESET

IMPORTANT: Machine shuts down automatically if cylinders experience freeze-up (usually because the viscosity is set too high for the selected product) to prevent motor damage. Use the green reset button to return the machine to normal operation.



Proper Machine Reset

- 1. Switch power switches OFF
- 2. Press green reset button on side or back of machine
- 3. Wait 15 to 20 minutes; switch power ON
- 4. Press RESET, then WASH buttons on front
- 5. Observe machine performance and return to normal use if functioning properly



CAUTION: If machine makes any abnormal noise during reset, immediately switch power OFF and contact service



NOTE: If machine doesn't turn on, turn power OFF, wait 30 minutes, and repeat steps 1 to 5. If problem persists, contact service team.

STANDBY MODE

IMPORTANT: When the machine will <u>NOT</u> be utilized for several hours, place it in STANDBY mode to conserve electricity and reduce product loss.

In STANDBY, product remains below 41° F in both the cylinders and hoppers, but will <u>NOT</u> be frozen.



To enter STANDBY mode:

- Press RESET buttons, then STANDBY buttons.
- Displays read STANDBY when machine is in STANDBY mode.

To exit STANDBY mode:

- Press RESET buttons.
- Machine is ready for a new mode selection.

NIGHTLY STANDBY PROCEDURE

Machines without air pumps experience the best-quality product after leaving machine in STANDBY overnight using the following procedure.

Store closing:

- 1. With machine in FREEZE mode, remove air tubes
- 2. Clean air tubes and insert into machine upside-down (inlet hole on the side of the air tube at the top)
- 3. Confirm product is above low-mix line in hoppers
- 4. Press RESET, press STANDBY

Store opening:

- 5. Open draw handles to draw 6 to 8 oz. of product; discard product
- 6. Press RESET, press FREEZE
- 7. Wait until machine finishes freeze cycle and motors stop turning
- 8. Remove and clean air tubes
- Insert air tubes into machine with correct orientation (inlet hole on the side of the air tube at the bottom)
- 10. Machine is ready for normal operation

Adjust product consistency

IMPORTANT: Make only small adjustments to viscosity setting; allow at least 10 to 15 minutes between adjustments to evaluate product firmness. Viscosity settings <u>should not</u> need continuous adjustment and should be set between 1.75 and 3.25, with 2.50 a good starting place.



Press RESET to stop machine functions. Press and hold RESET until display shows settings (viscosity is the first setting shown). *If you scroll past the viscosity setting, hit RESET* until it comes back around.



Press STANDBY to increase viscosity (more firm).



Press P to decrease viscosity (less firm).

Press and hold ARROW for 3 seconds to save changes.



Press RESET to return to normal machine operation.



Press FREEZE to return to freezing operation.

MAINTAIN PRODUCT CONSISTENCY

Machines without air pumps can experience product consistency changes if they go unused for an extended period of time. Product may become icy or dense if left in the freezing cylinder too long, often occurring during a business's longer slow-periods.

<u>What to do</u>: Add air to the freezing cylinder by following the closing/opening procedures in the previous column, *omitting Step 4.*



CHANGE PRODUCT TEMPERATURE IN HOPPERS

IMPORTANT: If temperature setting is too cold, product will freeze around the sides of the hopper and potentially cause damage. Hopper temperature should be set above freezing between 37 and 40°F.



Press RESET to stop machine functions. Press and hold RESET until display shows settings. Viscosity is the first setting shown; press RESET again (without holding), and temperature will be next. If you scroll past the temperature setting, hit RESET until it comes back around.



Press STANDBY to increase temperature (warmer).

Press P to decrease temperature (cooler)



Press and hold ARROW for 3 seconds to save changes.

Press RESET to return to normal machine operation.



Press FREEZE to return to freezing operation.

CHANGE DATE AND TIME



Press RESET to stop all machine functions. Press and hold RESET until display shows settings. Viscosity is the first setting shown; press RESET again twice (without holding) to reach the date/time setting.

If you scroll past the date/time setting, hit RESET until it comes back around.



Press FREEZE to toggle cursor between date/time fields. Once highlighted, a field can be changed.



Press STANDBY to increase highlighted number.



Press P to decrease highlighted number.



Press and hold ARROW for 3 seconds to save changes.



Press RESET to return to normal machine operation.



Press FREEZE to return to freezing operation.

ADJUST ADVANCED SETTINGS

There are several advanced settings that can be configured from the machine displays. Call Spaceman Technical Support to adjust advanced settings.

TROUBLESHOOTING

PROBLEM: HOPPER ISN'T COLD ENOUGH

Probable Cause

- 1. Warm product was recently added
- 2. Hopper temperature setting is too high
- 3. Temperature offsets need adjustment

Remedy

- 1. Allow at least 1 hour after adding new mix for hopper temperatures to stabilize
- 2. Adjust hopper temperature warmer (Page 20)
- 3. Call Spaceman Technical Support

PROBLEM: HOPPER IS FREEZING

Probable Cause

- 1. Inadequate mix in hopper
- 2. Hopper temperature setting is too low

Remedy

- 1. Ensure hopper is at least half full
- 2. Adjust hopper temperature warmer (Page 20)

PROBLEM: PRODUCT IS TOO SOFT

Probable Cause

- 1. Machine isn't cleaned/lubricated adequately
- 2. Inadequate mix in hopper
- 3. Improper mixing of product
- 4. Machine doesn't have adequate ventilation
- 5. Viscosity adjustment is set incorrectly

Remedy

- 1. Clean and properly lubricate machine daily
- 2. Ensure hopper is at least half full
- 3. Follow manufacturer instructions for mixing product; ensure correct mix ratios
- 4. Ensure at least 6-in. clearance on all sides
- 5. Raise viscosity setting as required (Page 19)

PROBLEM: STOP 1—LOW TEMP PROTECT Probable Cause

- 1. Inadequate mix in hopper
- 2. Improper mixing of product
- 3. Air tube isn't installed correctly
- 4. Viscosity adjustment is set incorrectly
- 5. Product is being drawn too quickly

Remedy

- 1. Ensure hopper is at least half full
- 2. Follow manufacturer instructions for mixing product; ensure correct mix ratios
- 3. Clean air tube, ensure proper orientation
- 4. Lower viscosity setting as required (Page 19)
- 5. Ensure air tube isn't clogged, allow machine 2 to 3 seconds between servings

PROBLEM: STOP 2—MOTOR OVERLOAD Probable Cause

- 1. Viscosity adjustment is set incorrectly
- 2. Inadequate mix in hopper
- 3. Improper mixing of product
- 4. Air tube isn't installed correctly
- 5. Product is being drawn too quickly

Remedy

- 1. Lower viscosity setting as required (Page 19)
- 2. Ensure hopper is at least half full
- 3. Follow manufacturer instructions for mixing product; ensure correct mix ratios
- 4. Clean air tube, ensure proper orientation
- Ensure air tube isn't clogged, allow machine 2 to 3 seconds between servings to recover

PROBLEM: STOP 4—TEMPERATURE

Probable Cause

1. Malfunctioning temperature probe

Remedy

1. Replace temperature probe

PROBLEM: STOP 6-MOTOR AMP

Probable Cause

1. Malfunctioning power board

Remedy

1. Replace power board

PROBLEM: MACHINE IS MAKING NOISE

Probable Cause

- 1. Improper assembly
- 2. Wearable parts need replacement
- 3. Internal cleaning/maintenance required
- 4. Damaged internal parts

Remedy

- 1. Stop machine use, drain product with machine powered OFF; clean and inspect parts.
- 2. Replace wearable parts (including scraper blades) at least once every 3 months
- 3. Contact Spaceman USA Technical Support
- 4. Inspect parts carefully for damage, ensure proper assembly; replace as required

PROBLEM: PRODUCT LEAKS EXCESSIVELY INTO INTERNAL DRIP TRAY

Probable Cause

- 1. Improper or inadequate lubrication of drive shaft gasket
- 2. Damaged, missing, or improperly installed drive shaft gasket

Remedy

- Use sufficient food-grade lubricant, and add sufficient lubricant inside drive shaft gasket during assembly (Page 13)
- 2. Replace drive shaft gaskets every 1–3 months

PROBLEM: PRODUCT LEAKS EXCESSIVELY FROM DISPENSING DOOR SPOUT

Probable Cause

- 1. Improper or inadequate lubrication of draw valve and draw valve O-rings
- 2. Cracked, broken, or worn draw valve O-rings

Remedy

- 1. Use sufficient food-grade lubricant when assembling draw valves (Page 13)
- 2. Replace O-rings every 1-3 months

PROBLEM: MACHINE SHUTS DOWN AUTOMATICALLY

Probable Cause

 Cylinders are experiencing freeze-up (usually due to viscosity being set too high for selected product)

Remedy

1. Reset machine (Page 18), and lower viscosity as required (Page 19)

MACHINE SPECIFICATIONS

SM-6235H

SOFT SERVE FREEZER

PRODUCT INFORMATION

Counter Top
2 + Twist
Air Cooled
2x 1.7 L / 1.8 qt
2x 12.0 L / 12.7 qt
48 qt / hr
385 servings / hr
2x 1.2 HP, 900W
1x 6500 BTU, R404A
1x 480 BTU, R134A

FEATURES

Machine Controls	Dual, Digital
Regrigerated Hopper	Yes, Digital Control
Hopper Agitator	Yes
Temperature Display	Yes
Standby Mode	Yes
Low Mix Indicator Light	Yes
Low Mix Indicator Alarm	No
Low Temperature Protection	Yes
Motor Amperage Protection	Yes, Mechanical
High Pressure Protection	Yes
Thermal Overload Protection	Yes















A twin-twist, gravity feed, countertop soft serve freezer. Capable of producing a variety of products including: Soft Serve, Frozen Yogurt, Ice Cream, Custards, and Sorbets. Independent digital control system automatically regulates and maintains consistent product quality on each side. Refrigerated hoppers and Standby Mode keeps product fresh, even overnight.

CUSTOM OPTIONS

Air Pump, Water Cooled, Air Chute, Spinner (1)

ELECTRICAL SPECIFICATIONS

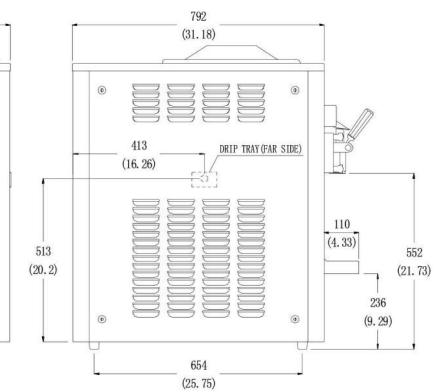
		Min. Circuit Ampacity	
208-230/60/1	1 x 20A	1 x 17A	2P / 3W

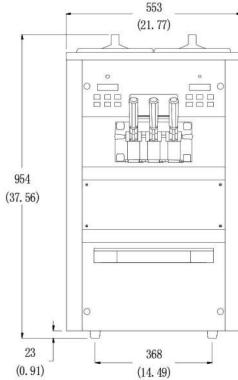
Electrical Plug: 1x NEMA L6-20

SIZE SPECIFICATIONS

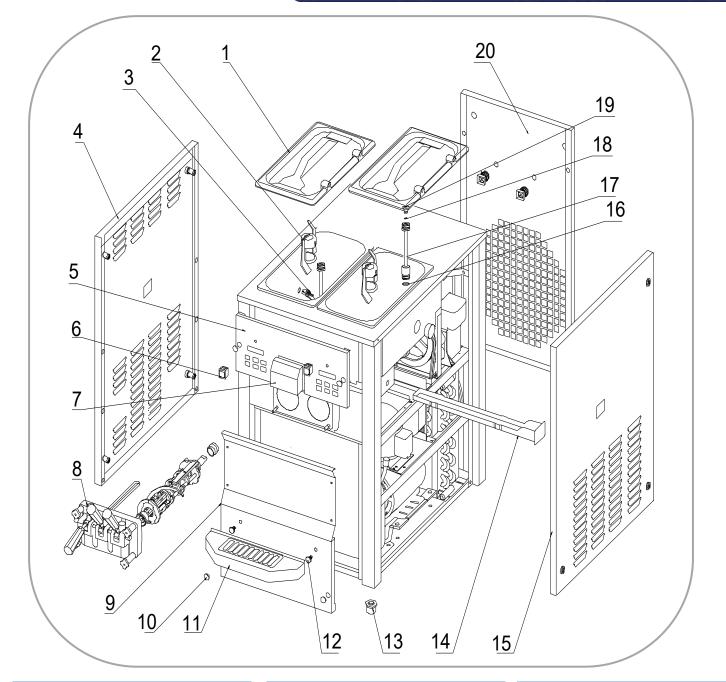
	Мас	hine	Shipping		
Weight	174 kg	384 lbs	191 kg	421 lbs	
Depth (mm / in)	792*	31.2*	910	35.9	
Width (mm / in)	553*	21.8*	600	23.7	
Height (mm / in)	954	37.6	1080	42.6	

Shipping Volume: 0.59 CBM / 20.82 CBF * Machine Requires Minimum 6" Clearance on all sides





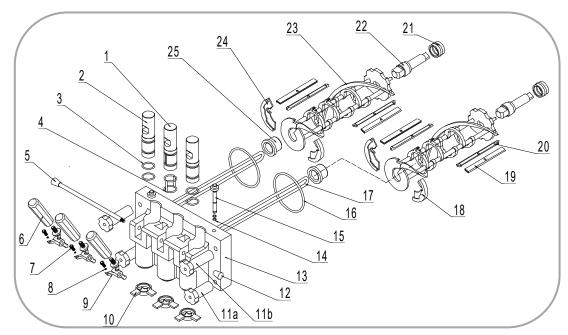
SPECS—EXTERNAL PARTS



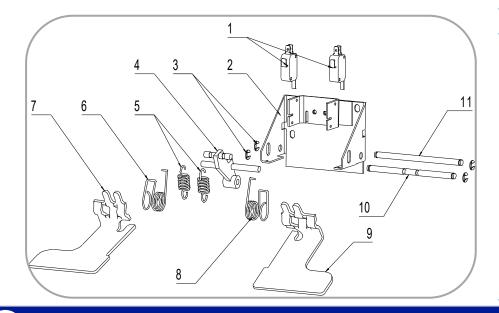
Item	Part #	Description	Item	Part #	Description	Item	Part #	Description
1	3.4.03.01.004	Hopper Lid	9	2.3.4.27.005	Panel - Front - L	17	2.1.1.22.0001	Air Tube
2	2.1.1.23.0001	Agitator Blade	10	3.4.07.01.001	Bolt Cover	18	3.4.08.01.028	O-Ring - Cap
3	3.1.03.04.009	Low Mix Sensor	11	3.4.04.01.002	Drip Tray	19	2.1.3.23.0001	Air Tube Cap
4	2.3.4.28.003	Panel - Left	12	3.6.39.004	Drip Tray Mount	20	2.3.4.23.003	Panel - Rear
5	2.3.4.08.002	Panel - Front - U	13	3.3.05.03.001	Leg			
6	3.1.03.03.003	Power Switch	14	3.4.04.02.001	Internal Drip Tray			
7	3.4.07.07.004	Switch Cover	15	2.3.4.30.003	Panel - Right			
8	2.1.1.15.0007	Dispensing Door	16	3.4.08.01.002	O-Ring - Air Tube			

SPECS—OPERATING PARTS

Dispensing Door and Beater

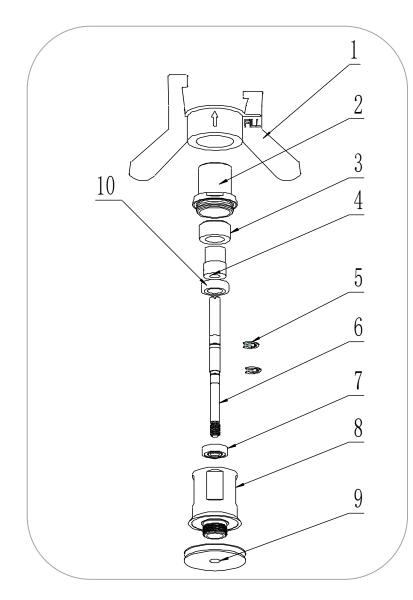


Item	Part #	Description	Item	Part #	Description	Item	Part #	Description
1	2.1.3.02.0003	Draw Valve - Mid	10	3.4.05.03.005	Star Cap	18	3.4.01.02.002	Beater Shoe - R
2	2.1.3.01.0009	Draw Valve - Side	11a	3.4.05.02.001	Hand Screw - Short	19	3.4.02.01.002	Scraper Blade
3	3.4.08.01.011	O-Ring - Valve	11b	3.4.05.02.002	Hand Screw - Long	20	2.3.4.04.001	Scraper Blade Clip
4	3.4.08.01.019	H-Ring - Valve	12	2.1.3.27.0025	Nut - Retention Pin	21	3.4.07.05.002	Drive Shaft Gaske
5	2.1.3.27.0002	Retention Pin	13	2.1.3.14.0003	Dispensing Door	22	2.1.3.25.0001	Drive Shaft
6	3.4.05.01.001	Dispending Handle	14	3.4.08.01.013	O-Ring - Prime	23	2.1.1.10.0002	Beater
7	3.6.39.009	Adjustment Screw	15	2.1.3.02.0015	Prime Plug	24	3.4.01.01.002	Beater Shoe - L
8	3.4.08.01.012	O-Ring - Screw	16	3.4.08.02.007	Door Gasket	25	3.4.01.03.001	Beater Guide
9	2.1.3.26.0001	Handle Seat	17	2.1.1.11.0001	Beater Rod			



Item	Part #	Description
1	3.1.03.01.004	Switch - Draw
2	2.1.1.19.0010	Switch Mount
3	3.6.34.002	C-Clip - #6
4	2.1.1.19.0006	Draw Switch Lever
5	3.6.02.002	Spring - Draw
6	3.6.01.001	Spring - Return - L
7	2.1.4.05.011	Draw Arm - L
8	3.6.01.011	Spring - Return - R
9	2.1.4.05.012	Draw Arm - R
10	2.1.4.05.001	Retention Pin - F
11	2.1.4.05.002	Retention Pin - R

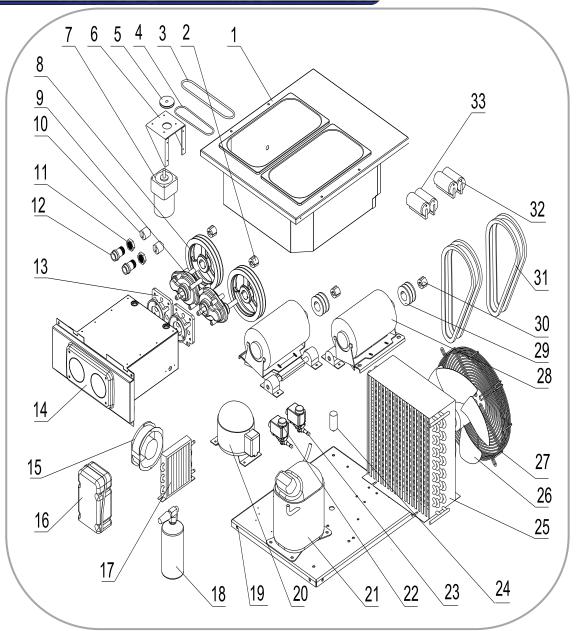
Hopper Agitator



Item	Part #	Description			
1	2.1.1.23.0001	Agitator Blade			
2	2.1.4.02.005	HA Housing Cap			
3	2.1.4.02.002	HA Main Magnet			
4	2.1.4.02.003	HA Shaft Magnet			
5	3.6.34.003	C-Clip			
6	2.1.3.42.0001	Drive Shaft			
7	3.3.02.07.004	HA Bearing - Lower			
8	2.1.4.02.001	HA Housing			
9	2.1.4.02.015	Pulley - HA			
10	3.3.02.07.003	HA Bearing - Upper			

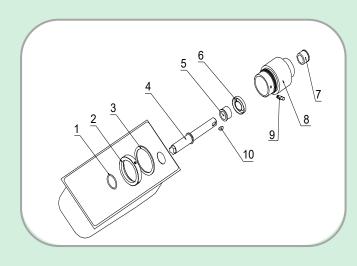
SPECS-OPERATING PARTS

SPECS-INTERNAL PARTS

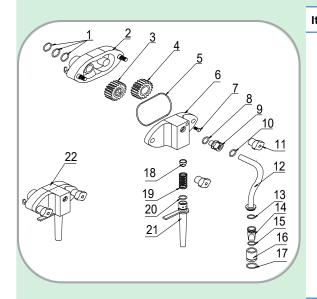


Item	Part #	Description	Item	Part #	Description	Item	Part #	Description
1	2.1.1.03.0011	Hopper Assembly	12	3.3.02.02.001	Rear Shell Bearing	23	3.2.04.04.015	Solenoid Coil
2	3.3.04.01.005	Bushing - 1008	13	2.1.3.15.0002	Mount - Gear Box	24	3.2.03.04.001-2	Capacitor - Fan
3	2.1.4.08.003	Belt - HA - 600mm	14	2.1.1.06.0012	Cylinder Assembly	25	3.2.02.01.007	Condenser - Main
4	2.1.4.08.023	Belt - HA - 265mm	15	3.2.03.01.001	Fan Motor - Aux	26	3.2.03.04.001	Fan Motor - Main
5	3.3.04.04.008	Pulley - 34mm	16	3.2.01.04.004	Start Component	27	3.2.03.04.001-1	Fan Cover - Main
6	2.3.4.45.007	Bracket - HA	17	3.2.02.01.001	Condenser - Aux	28	3.3.01.05.003	Motor - 900W
7	3.3.01.01.001	Agitator Motor	18	3.2.04.08.001	Receiver 76x280	29	3.3.04.02.003	Pulley - 71x2-1108
8	3.3.04.02.007	Pulley - 182x2-1008	19	2.2.4.01.0007	Chassis	30	3.3.04.01.006	Bushing - 1108
9	3.3.02.01.002	Gear Box	20	3.2.01.01.002	Compressor - Aux	31	3.3.03.01.017	Belt - XPA1232
10	3.3.02.04.001	Drive Coupling	21	3.2.01.02.005	Compressor - Main	32	3.1.02.22.009	Capacitor - Running
11	3.3.02.02.010	Nut - RS Bearing	22	3.2.04.04.002	Solenoid Body	33	3.1.02.22.061	Capacitor - Start

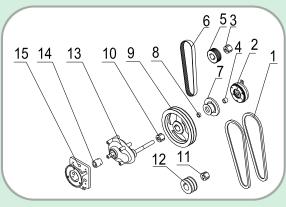
SPECS—AIR PUMP PARTS



Item	Part #	Description
1	3.4.08.03.010	Nylon Ring - Shaft
2	2.1.4.01.016	Nut - Pump Seat
3	3.4.08.03.012	Nylon - Pump Seat
4	2.1.4.01.018	Drive Shaft - Pump
5	3.3.02.06.001	Bearing - Front
6	3.3.02.09.002	Bearing Gasket
7	3.3.02.06.001	Bearing - Rear
8	2.1.4.01.017	Air Pump Seat
9	3.6.39.010	Lock Pin
10	3.6.33.002	Drive Shaft Key



Item	Part #	Description	Item	Part #	Description
1	3.4.08.01.025	O-Ring	12	2.1.4.01.043	Air Tube - Left
2	2.1.4.01.004	Air Pump Shell	13	3.4.08.01.003	O-Ring - Tube
3	2.1.4.01.013	Driving Gear	14	2.1.4.01.035	Check Valve
4	2.1.4.01.012	Driven Gear	15	3.4.08.01.023	O-Ring - Valve
5	3.4.08.01.004	Air Pump Gasket	16	2.1.4.01.039	Connector - Hopper
6	2.1.4.01.003	Air Pump Cover	17	3.4.08.01.037	O-Ring - Connector
7	2.1.4.01.029	Lock Nut	18	3.4.07.06.003	Plug
8	3.4.08.01.003	O-Ring - Connector	19	3.6.03.003	Spring
9	2.1.4.01.023	Connector—Pump	20	3.4.08.01.003	O-Ring - Suction
10	3.4.08.01.008	O-Ring - Connector	21	2.1.4.01.049	Suction Tube - 200
11	2.1.4.01.002	Hand Screws	22	2.1.1.13.0001	AP Assembly



	Item	Part #	Description	Item	Part #	Description
	1	3.3.03.01.006	Belt - XPA1207	9	3.3.04.02.007	Pulley - 182x2-1008
1	2	3.1.01.06.001	Micro Clutch	10	3.3.04.01.005	Bushing - 1008
	3	3.3.04.01.005	Bushing - 1008	11	3.3.04.01.005	Bushing-1008
	4	3.3.04.06.001	Bushing - Clutch	12	3.3.04.02.001	Pulley - 63x2-1008
	5	3.3.04.03.001	Pulley - 63-5-1008	13	3.3.02.01.007	Gear Box - Long
	6	3.3.03.02.001	Belt - 5M665	14	3.3.02.04.001	Drive Coupling
	7	3.3.04.03.002	Pulley - 50-5M	15	2.1.3.15.0002	Gear Box Mount
	8	3.3.04.06.002	Bushing - Clutch			

SPECS-WIRING

