

## Trouble Diagnoses



Regular inner pot and heating plate



Defective inner pot



Heating plate is damaged or attached with foreign body

The common problem for the failure of this product is the result from damages to the inner pot. If the inner pot is damaged, the following situations may happen:

1. Longer cooking time
2. Content(s) not fully cooked
3. Bottom of content(s) are burned

In severe cases, the fuse could have blown or the heating plate could be damaged which could also result in the product to fail. If any of these situations have occurred, please contact our customer service at (626)935-1605.