

# AVAWEIGH

COMMERCIAL SCALES

## USER MANUAL



## Digital Hanging Scales

334HSD20  
**20 lb.**

334HSD40  
**40 lb.**

334HSD65  
**65 lb.**

334HSD110  
**110 lb.**

334HSD330  
**330 lb.**

# GENERAL & SAFETY INFORMATION

- Before using the scale, please read this manual through carefully, and keep it for future use.
- For proper performance and precise measurement, use care with daily operation and maintenance. Note the following instructions:
- DO NOT overload the scale.  
This will damage the loadcell and void the warranty.
- DO NOT leave load hung on the scale for long.  
This will decrease the scale's accuracy and shorten the loadcell's life.
- Inspect shackle and hook before using
- DO NOT use the scale outdoors in inclement weather.

## SPECIFICATIONS

	334HSD20	334HSD40	334HSD65	334HSD110	334HSD330
CAPACITY	22 lb. / 10kg	44 lb. / 20kg	66 lb. / 30kg	110 lb. / 50kg	330 lb. / 150kg
DIVISION	0.01 lb. / 10g	0.01 lb. / 10g	0.01 lb. / 10g	0.01 lb. / 10g	0.1 lb. / 100g
UNITS	lb. / kg / N				
TARE RANGE	100% FS				
OVERLOAD	100% FS + 9d				
TEMPERATURE	32 - 104°F				
POWER	2 AAA Batteries				
AUTO OFF	3 Minutes Without Operation				

## OPERATION GUIDE

### ON/OFF KEY

- When the scale is off, press the ON/OFF key to power on the scale.
- When the scale is on, press the ON/OFF key to power off the scale.

### TARE KEY

- Under the normal weighing mode, when sale reading is stable, press the TARE key to zero out the weight.

### UNIT KEY

- Under normal weighing mode, press the UNIT key to shift between lb., kg, and N.

# TROUBLESHOOTING

<b>SYMPTOM</b>	<b>POSSIBLE CAUSE</b>	<b>SOLUTION</b>
<b>No display when ON/OFF key is pressed</b>	Battery is low	Replace batteries
	<b>ON/OFF</b> key is stuck	Long press the <b>ON/OFF</b> key
<b>No reaction after TARE key is pressed</b>	Reading is not stable	Wait until reading is stable, then press <b>TARE</b> key
<b>Display is not at 0 when no load is present on scale</b>	Load cell signal drifts after using for an extended time	Take down the scale, power off and power on again
<b>Error in weighing</b>	Load cell signal drifts	Perform calibration



## AVAWEIGH LIMITED WARRANTY

AvaWeigh warrants its equipment to be free from defects in material and workmanship for a period of 1 year. This is the sole and exclusive warranty made by AvaWeigh covering your AvaWeigh brand equipment. A claim under this warranty must be made within **1 year** from the **date of purchase** of the equipment. Only the equipment's original purchaser may make a claim under this warranty. AvaWeigh reserves the right to approve or deny the repair or replacement of any part or repair request. The warranty is not transferable. AvaWeigh Equipment installed in/on a food truck or trailer will be limited to a period of **30 days** from the original date of purchase.

### For Warranty Inquiries:

To obtain warranty information or make a claim against this warranty, please contact the location where you purchased the product.

- **www.WebstaurantStore.com**  
Call 717-392-7472. You must have your order number ready when contacting.
- **The Restaurant Store**  
Please contact your local store directly.
- **www.TheRestaurantStore.com**  
Call 717-392-7261. You must have your order number ready when contacting.
- **Clark Food Service Equipment, PRO Marketplace, Hometown Provisions**  
Please contact your account manager directly.  
If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace or 717-464-4165 for Hometown Provisions

**Failure to contact the designated location prior to obtaining equipment service may void your warranty.**

AvaWeigh makes no other warranties, express or implied, statutory or otherwise, and **HEREBY DISCLAIMS ALL**

**IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE.**

### This Limited Warranty Does Not Cover:

- Equipment sold or used outside the Continental United States.
- AvaWeigh has the sole discretion on wearable parts not covered under warranty.
- Equipment not purchased directly from an authorized dealer.
- Equipment used for residential or other non-commercial purposes.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency.
- Equipment for which a valid purchase cannot be verified. Please have your order number or receipt, and serial number (if available) when making a claim.
- Damage or failure due to improper installation, improper utility connection or supply, and issues resulting from improper ventilation or airflow.
- Defects and damage due to improper maintenance, wear and tear, misuse, abuse, vandalism, or Act of God.

Any action for breach of this warranty must be commenced within 1 year of the date on which the breach occurred.

No modification of this warranty, or waiver of its terms, shall be effective unless approved in a writing signed by the parties. The laws of the Commonwealth of Pennsylvania shall govern this warranty and the parties' rights and duties under it. AvaWeigh shall not under any circumstances be liable for incidental or consequential damages of any kind, including but not limited to loss of profits.