



## Electric Rice Cooker/Warmer with Sealed Lid

(Includes Standard Rice Cup & 7" Rice Paddle)



### **Models:**

177GRCS20 • 20 Cup (10 Cup Raw)

09/2022

*Please read the manual thoroughly prior to equipment set-up, operation and maintenance.*

# User Manual



Please read and keep these instructions.  
For indoor use only. When disposing of product, use proper procedures.

**NOTE: Save these instructions for future reference.**

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## Specifications



<b>Model</b>	177GRCS20
<b>Voltage</b>	120V
<b>Wattage</b>	700W
<b>Capacity (Raw)</b>	10 Cups
<b>Capacity (Cooked)</b>	20 Cups
<b>Weight</b>	3.34 lb.
<b>Width</b>	11 $\frac{1}{8}$ "
<b>Depth</b>	10 $\frac{7}{16}$ "
<b>Height</b>	9 $\frac{1}{4}$ "

## Important Safeguards

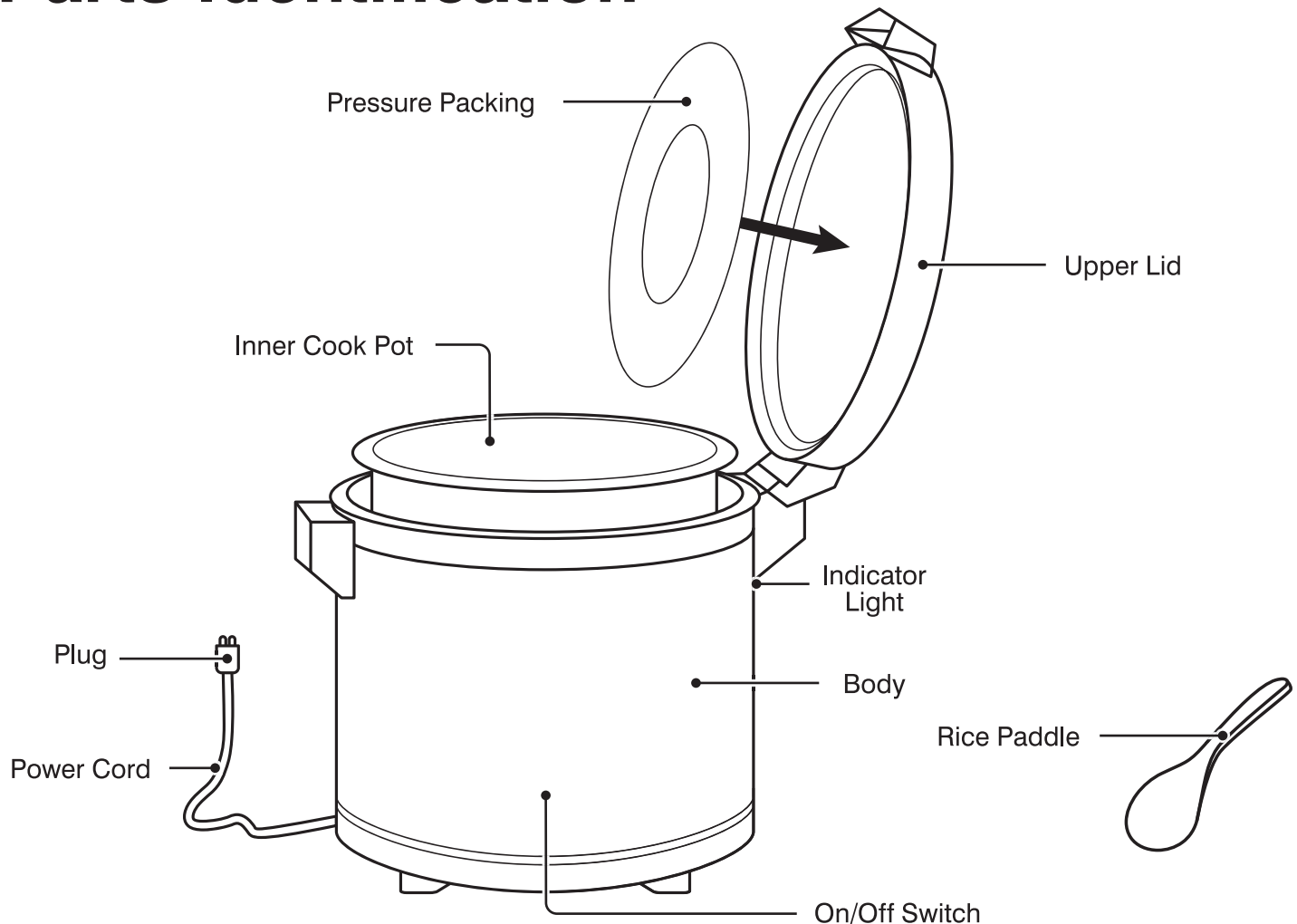
1. Read all instructions carefully before using the appliance for the first time.
2. Do not touch hot surfaces. Use handles.
3. To prevent electric hazards, do not immerse cord, plug, or rice cooker heating plate in water or other liquid.
4. Close supervision is necessary when children are present.
5. Before plugging in power cord, ensure voltage rating of outlet is suitable for the equipment.
6. Unplug appliance from wall outlet when not in use and before cleaning. Allow appliance to cool completely before putting on or taking off pot.
7. Do not operate appliance if cord has been damaged, or if appliance malfunctions or suffers serious damage.
8. Never put water or any liquid into the outer pot. Water should be placed only in the inner pot.
9. Do not heat cooking pot on any other stove.
10. Never plug in the power cord without the inner pot inside the cooker.
12. Only use the inner pot provided.
14. Do not let cord hang over edge of table or counter, or allow it to touch hot surfaces.
15. Do not place appliance on or near gas or electric burner, or in heated oven.
16. Use extreme caution when moving appliances containing hot oil or other hot liquids.
17. Always plug cord into a wall outlet. To disconnect, remove by plug, not cord.
18. Always place the unit on a flat, level surface.
19. Rice cooker should be stored and operated away from high temperatures.
20. Do not block the steam vent on the top of the lid.
21. Make sure the cover is properly locked when cooking.
22. Do not connect or disconnect the power cord with wet hands.
23. Never place the unit into your refrigerator or freezer.
24. Do not use this appliance for anything other than its intended use.
25. Do not use abrasive sponges and scrubbers that could scratch surface.
26. **CAUTION:** Risk of fire or burn hazard. Do not store combustible material in container. To reduce the risk of electric shock, cook only in removable container. Risk of fire or electric shock. Only operate this appliance with the removable container in place.
27. **WARNING:** To reduce the risk of electric shock, do not remove or open bottom cover. No user-serviceable parts inside. Refer servicing to qualified personnel.
28. Any maintenance servicing should be performed by an authorized service representative.

## Cautions

1. Use only an electrical outlet with proper voltage.
2. Plug the unit directly into the electrical outlet. A short power cord is provided to reduce tripping hazards.
3. Do not dent the bottom of the inner pot as it could damage or affect warming.
4. If there is still some uncooked rice in the pot after the cooking cycle is complete, the unit may have been overloaded. Try putting in less rice next time.

**NOTE: Only use the inner pot provided. Using other brands may cause damage.**

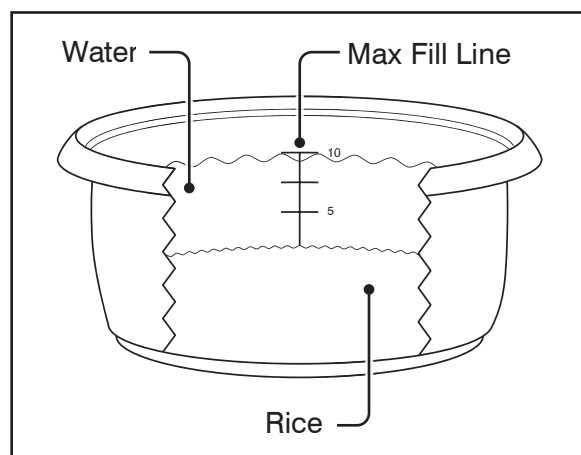
## Parts Identification



## How to Use

**NOTE: 1 cup raw rice yields approx. 2 cups of cooked rice.**

1. First, rinse the raw rice in another container until the water runs clear.
2. Before putting anything in the inner pot, please read the cautions carefully and observe the following instructions:
  - a. Wipe away any water outside the inner pot, then place the inner pot inside the cooker.
  - b. Turn the inner pot left and right to make sure the inner pot is placed above the heating plate properly.
3. Add in proper amount of raw rice to the pot:  
Please use included measuring cup to measure the rice. One standard 6 oz. measuring cup is included with this cooker.  
**For example:** for 10 cups of rice, add 10 measuring cups of raw rice to the pot.  
**NOTE:** This measuring cup is the standard for rice cooker cups (6 oz).
4. Add in the proper amount of water to the pot:  
Fill the pot with water to the proper graduation mark or follow the 1 cup rice to 1 cup water rule (approximate) and adjust to taste.  
**For example:** for 10 cups of rice, add water on top of 10 cups of rice up to the 10 cups graduation mark indicated on the water ruler on the inner pot.  
**NOTE:** Water amount may need to be adjusted according to different types of rice.  
Generally, 1 cup of rice requires 1 cup of water
5. Firmly close and latch the lid.
6. Plug the power cord into the power outlet.
7. Press the cook switch down, you will see the “cook” indicator light go on.
8. After the rice has finished cooking, the unit will automatically switch to its warming mode.  
Wait 15 minutes before removing the cover to allow the steam to continue cooking the rice.
9. Stir rice before serving.
10. When finished, turn the switch to OFF, and unplug the unit.



## Using an Extension Cord

A short power cord is provided to reduce tripping hazards. Longer extension cords are available and may be used if care is exercised in their use. If an extension cord is used, please follow these instructions:

1. The marked electrical rating of the extension cord should be equal to or greater than the cooker's (15A or over).
2. Only use an extension cord that is grounded (for countries where applicable).
3. Arrange extension cord so that it does not hang from cooking surface, counter, or table.
4. Place the extension cord where it cannot be pulled on by children or tripped over accidentally.

## Maintenance Guide

1. Unplug the plug from the wall socket before cleaning. Wait until unit is cold to clean.
2. Clean the outside of the rice cooker with a damp cloth. And then clean the outside of the rice cooker with a dry cloth again.
3. Clean the inner pot with a rubber or foam sponge. **Do not use a rough cleaning tool as it will damage the nonstick coating.**
4. Unplug the water reservoir and dispose of the water contained therein.
5. Clean the heater pieces with a damp cloth. And then clean the heater pieces with a dry cloth again.

## Unique Features

**EASY ONE TOUCH OPERATION:** A simple ON-OFF control switch assures ease of operation.

**AUTOMATIC SHUT-OFF AND WARMING FUNCTIONS:** When the rice is cooked, the rice cooker shuts off the switches automatically to the warm function.

## Cleaning

1. Un-plug the power cord from the wall before cleaning.
2. DO NOT immerse any part of the outer body into water. Wipe clean with a dish cloth.
3. To clean the cooking pot, soak in hot sudsy water then gently clean the bottom of the cooking pot with a dish cloth. BE CAREFUL not to press down too hard, or drop anything on the bottom of the cooking pot, as this can cause warping and inhibit the proper functioning of the rice cooker.
4. Wipe the cooker body and cooking pot dry before storing.

## Suggestions

For Best Results:

1. When washing rice, use warm water and wash lightly. Do not scrub with force. Pour out the water quickly, and repeat the process 2 to 3 times until the rice is clear.
2. After the rice is washed, it should be immersed in water for 30-60 minutes before cooking.
3. The amount of water needed will depend on the type and quality of the rice.  
Generally, 1 cup of rice requires 1 cup of water.
4. For best results, do not warm rice for more than 12 hours.

## Troubleshooting

Number	Common Fault	Cause	Solution
1	Rice is not fully cooked	<ul style="list-style-type: none"><li>• The rice to water ratio is off.</li><li>• There is rice on the bottom of the inner tank or on the surface of the heating plate.</li><li>• The bottom of the inner tank or the surface of the heating plate is deformed.</li><li>• During the cooking process, the top cover is not closed properly, causing steam to leak.</li><li>• The “cook” button was accidentally disengaged during the cooking process.</li></ul>	<ul style="list-style-type: none"><li>• Adjust the rice to water ratio. Refer to your recipe's cooking instructions.</li><li>• Remove pieces of rice with a dry cloth. Replace the deformed inner tank or heating plate.</li><li>• Properly close the top cover.</li><li>• Press the cooking button again.</li></ul>
2	Does not turn on	<ul style="list-style-type: none"><li>• The power supply is not connected properly.</li></ul>	<ul style="list-style-type: none"><li>• Check multiple outlets for a power connection. Ensure your outlet is properly wired for the electrical specifications of the machine.</li></ul>
3	Rice is overcooked	<ul style="list-style-type: none"><li>• The “cook” button was pressed again after cooking.</li><li>• There is excess rice on the bottom/surface of the heating plate.</li></ul>	<ul style="list-style-type: none"><li>• After the rice is cooked, do not press the “cook” button again.</li><li>• Remove excess rice with a dry cloth.</li></ul>
4	Air leaks from the lid during cooking	<ul style="list-style-type: none"><li>• The top cover is not attached correctly.</li><li>• The edge of the inner pot is deformed.</li></ul>	<ul style="list-style-type: none"><li>• Attach the top cover correctly.</li><li>• Replace the inner pot.</li></ul>